Cambium cnPilot Home & Small Business Wireless Router User Guide

System Release V4.3.1

For R200x and R201x models





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About This User Guide

Thank you for choosing Cambium cnPilot Home & Small Business WiFi router with ATA and optional PoE support.

This manual provides basic information about how to install and deploy the cnPilot Home R200x or the R201x WiFi routers with VoIP to the Internet.

For remote configuration and deployment, an IP connection is required.

The cnPilot Home & Small Business router with VoIP is a managed device (that yet has the ability to act as a stand-alone router if desired). In addition to WiFi, this product provides high quality voice calls as well as the optional ability to power Cambium's ePMP series subscriber module or the PMP450 series subscriber module by supporting Cambium's (Canopy) PoE. For voice calls, the product is fully compatible with the SIP industry standard and is able to interoperate with many other SIP devices and software on the market



This guide contains the following chapters:

- Chapter 1: Product description
- Chapter 2: Configuring Basic Settings
- Chapter 3: System planning
- Chapter 5: Managing device via cnMaestro
- Chapter 6: Troubleshooting Guide

Contacting Cambium Networks

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Purpose

Cambium Networks Point-To-Point (PTP) documents are intended to instruct and assist personnel in the operation, installation and maintenance of the Cambium PTP equipment and ancillary devices. It is recommended that all personnel engaged in such activities be properly trained.

Cambium disclaims all liability whatsoever, implied or express, for any risk of damage, loss or reduction in system performance arising directly or indirectly out of the failure of the customer, or anyone acting on the customer's behalf, to abide by the instructions, system parameters, or recommendations made in this document.

Cross references

References to external publications are shown in italics. Other cross references, emphasized in blue text in electronic versions, are active links to the references.

This document is divided into numbered chapters that are divided into sections. Sections are not numbered, but are individually named at the top of each page, and are listed in the table of contents.

Feedback

We appreciate feedback from the users of our documents. This includes feedback on the structure, content, accuracy, or completeness of our documents. Send feedback to support@cambiumnetworks.com.

Declaration of Conformity

Part 15 FCC Rules

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

Class B Digital Device or Peripheral

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment can generate, use and radiate radio frequency energy. If not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference does not occur in a particular installation.



Note

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interferences by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

GNU GPL Information

cnPilot Home R200x/R201x firmware contains third-party software under the GNU General Public License (GPL). Please refer to the GPL for the exact terms and conditions of the license. Important regulatory information.

Warnings, cautions, and notes

The following describes how warnings and cautions are used in this document and in all documents of the Cambium Networks document set.

Warnings

Warnings precede instructions that contain potentially hazardous situations. Warnings are used to alert the reader to possible hazards that could cause loss of life or physical injury. A warning has the following format:



Warning

Warning text and consequence for not following the instructions in the warning.

Cautions

Cautions precede instructions and are used when there is a possibility of damage to systems, software, or individual items of equipment within a system. However, this damage presents no danger to personnel. A caution has the following format:



Caution

Caution text and consequence for not following the instructions in the caution.

Notes

A note means that there is a possibility of an undesirable situation or provides additional information to help the reader understand a topic or concept. A note has the following format:



Note

Note text.

Chapter 1: Product description

This chapter covers:

- cnPilot Home R200x/R201x
- cnPilot Home R200x LED Indicators and Interfaces
- cnPilot Home R201x LED Indicators and Interfaces
- Hardware Installation and Setup via cnMaestro
- Accessing and Configuring cnPilot Devices via the local GUI (without cnMaestro)
- Voice Prompt

cnPilot Home R200x/R201x

Table 1 Features at-a-glance

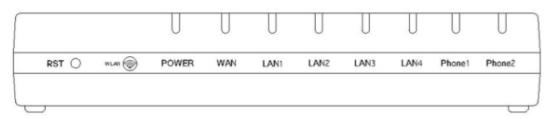
Port / Interface	cnPilot Home R200	cnPilot Home R200P	cnPilot Home R201	cnPilot Home R201P	cnPilot Home R201W
WAN	1xFE ii	n RJ45		1xGE in R	J45
LAN	4xFE ii	n RJ45		4xGE in R	J45
\A/: F:	2X2 2.4GHz 802.11 b/g/n		2X2 2.4GHz 802.11 b/g/n (300 Mbps)		
Wi-Fi	No		2X2 5GHz 802.11ac		
USB	1X USB 2.0			1X USB 2	.0
VolP	2xFXS in RJ11 ¹		2xFXS i	in RJ11¹	No
Cambium PoE (Power over Ethernet) Out	No	Yes ²	No	Yes ²	Yes ²
Power Adapter	12V/2A	12V/3A	12V/2A	12V/3A	12V/3A
cnMaestro Managed	Yes	Yes	Yes	Yes	Yes

¹ A maximum of four devices may be connected to each FXS port.

² One PMP or ePMP device at a time may be powered by the Power-over-Ethernet (PoE) port.

cnPilot Home R200x LED Indicators and Interfaces

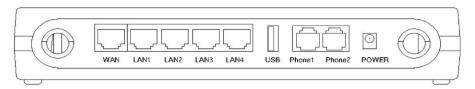
Table 2 cnPilot Home R200x LED Indicators



Front Panel

LED	Status	Explanation
Phone1/2	Blinking (Green)	Not registered
Priorie 1/2	On (Green)	Registered
	On (Green)	Port is connected at 100 Mbps
LAN 1/2/3/4	Off	The port is disconnected
1/2/3/4	Blinking (Green)	Transmitting data
	On (Green)	Port is connected with 100 Mbps
WAN	Off	The port is disconnected
	Blinking (Green)	Blinks while transmitting data
DOWER	On (Green)	The router is powered on and running normally
POWER	Off	The router is powered off
10/L 0 N L	On (Green)	Wireless access point is ready
WLAN	Blinking (Green)	Blinks while wireless traffic goes through

Table 3 cnPilot Home R200x Interfaces

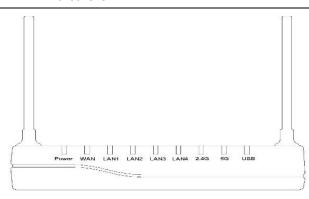


Rear Panel

Interface	Description	
POWER	Connector for a power adapter	
Phone1/2	ATA Analog phone connector	
USB	USB interface	
WAN	Connector for accessing the Internet	
LAN (1/2/3/4)	Connectors for local networked devices	

cnPilot Home R201x LED Indicators and Interfaces

Table 4 cnPilot Home R201x LED Indicators



LED	Status	Explanation
LICD	On (Green)	Connected
USB	Off	Disconnected
2.40/70	On (Green)	Wireless access point is ready
2.4G/5G	Blinking (Green)	The port is passing data
	On (Green)	The port is connected at 100 Mbps
	Off	The port is disconnected
WAN	Blinking (Green)	The data is transmitting
	On (Green)	The port is connected at 100 Mbps
L ANI 1/2/2/4	Off	The port is disconnected
LAN 1/2/3/4	Blinking(Green)	The port is transmitting data
POWER.	On(Green)	Router is powered on and running normally
POWER	Off	The router is powered off

Table 5 cnPilot Home R201x Interfaces

Interface	Description	
ON/OFF	Power Switch	
POWER	Connector for a power adapter	
USB	USB interface	
LAN (1/2/3/4)	Connectors for local networked devices	
WAN	Connector for accessing the Internet	

Hardware Installation and Setup via cnMaestro

Before configuring your router, please see the procedure below for instructions on connecting the cnPilot Home device in your network.

Procedure 1 Configuring the Router

- 1. Connect analog phone to ATA Port with an RJ11 cable.
- 2. Connect the WAN port to the Internet via your network's modem/switch/router/ADSL equipment using an Ethernet cable.
- 3. Connect one end of the power cord to the power port of the device. Connect the other end to the wall outlet.
- 4. Push the ON/OFF button to power on the router.
- 5. Check the Power, WAN, and LAN LEDs to confirm network connectivity.
- The cnPilot R200x/R201x device will not power up and attempt to register with cnMaestro.
 For further setup instructions please see section Accessing and Configuring cnPilot Devices via cnMaestro



Warning

Please do not attempt to use unsupported power adapters and do not remove power during configuring or updating the cnPilot Home R200x/R201x device. Using other power adapters may damage the cnPilot Home R200x/R201x and will void the manufacturer warranty.



Warning

Changes or modifications not expressly approved by the party responsible for compliance can void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Accessing and Configuring cnPilot Devices via cnMaestro

cnMaestro, Cambium's next generation network management system is the recommended method for managing Cambium's cnPilot access points. As Cambium develops new features, you may find the latest information on operating these features at the Cambium Community Forum. Register at Cambium's support forum (http://community.cambiumnetworks.com/) for instructions, discussions, and helpful tips on managing cnPilot access points.

Accessing cnMaestro and Beginning Setup/Configuration

Follow the below links to configure and manage cnPilot devices:

- Login to cnMaestro on page 149
- On Boarding of cnPilot R200/R201 on page 151
- Configuring the Devices on page 153
- Approving On Boarded devices on page 156
- Unclaiming the Devices on page 157

Accessing and Configuring cnPilot Devices via the local GUI (without cnMaestro)

Before configuring your router, please see the procedure below for instructions on connecting the cnPilot Home device in your network.

Procedure 2 Configuring the Router

- 1. Connect analog phone to ATA Port with an RJ11 cable.
- 2. Connect the WAN port to the Internet via your network's modem/switch/router/ADSL equipment using an Ethernet cable.
- 3. If desired, connect one of 4 available LAN ports to your PC or networked device with an Ethernet cable. cnPilot Home devices allow you to connect up to 4 PCs (or other Ethernet-connected devices) directly.
- 4. Connect one end of the power cord to the power port of the device. Connect the other end to the wall outlet.
- 5. Push the ON/OFF button to power on the router.
- 6. Check the Power, WAN, and LAN LEDs to confirm network connectivity.



Warning

Please do not attempt to use unsupported power adapters and do not remove power during configuring or updating the cnPilot Home R200x/R201x device. Using other power adapters may damage the cnPilot Home R200x/R201x and will void the manufacturer warranty.



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- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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Voice Prompt

cnPilot Home devices may be configured by navigating the unit's voice menu. By using your phone and dialing a sequence of commands, the device may be configured for operation. Each device configuration section may be accessed by entering a certain operation code, as shown below.

Table 6 Voice Menu Setting Options

Operation code	Menu Navigation
1 WAN Port Connection Type	1. Pick up phone and press "****" to start IVR
	Choose "1", and cnPilot Home R200x/R201x reports the current WAN port connection type
	3. Prompt "Please enter password", user needs to input password and press "#" key, if user wants to configuration WAN port connection type.
	The password in IVR is same as web management interface login, the user may use phone keypad to enter password directly
	For example: WEB login password is "admin", so the password in IVR is "admin". The user may "23646" to access and then configure the WAN connection port. The unit reports "Operation Successful" if the password is correct.
	Prompt "Please enter password", user needs to input password and press "#" key if user wants to configuration WAN port connection type.
	5. Choose the new WAN port connection type (1) DHCP or (2) Static
	The unit reports "Operation Successful" if the changes are successful. The cnPilot Home device returns to the prompt "please enter your option"
	6. To quit, enter "*"
	1. Pick up phone and press "****" to start IVR
	Choose "2", and cnPilot Home R200x /R201x reports current WAN Port IP Address
2	3. Input the new WAN port IP address and press "#" key:
WAN Port IP Address	Use "*" to replace ".", for exampleuser can input 192*168*20*168 to set the new IP address 192.168.20.168
	4. Press # key to indicate that you have finished
	Report "operation successful" if user operation is ok. 5. To quit, enter "**".

	1. Disk we also and mass #XXX## to start N/D
3 WAN Port Subnet Mask	1. Pick up phone and press "****" to start IVR
	Choose "3", and cnPilot Home R200x /R201x reports current WAN port subnet mask
	3. Input a new WAN port subnet mask and press # key:
	Use "*" to replace ".", user can input 255*255*255*0 to set the new WAN port subnet mask 255.255.255.0
	4. Press "#" key to indicate that you have finished
	Report "operation successful" if user operation is ok. 5. To quit, enter "**".
	1. Pick up phone and press "****" to start IVR
	2. Choose "4", and cnPilot Home R200x/R201x reports current gateway
	3. Input the new gateway and press "#" key:
4 Gateway	Use "*" to replace ".", user can input 192*168*20*1 to set the new gateway 192.168.20.1.
	4. Press "#" key to indicate that you have finished.
	Report "operation successful" if user operation is ok. 5. To quit, press "**".
	1. Pick up phone and press "****" to start IVR
	2. Choose "5", and cnPilot Home R200x /R201x reports current DNS
	3. Input the new DNS and press # key:
5 DNS	Use "*" to replace ".", user can input 192*168*20*1 to set the new gateway 192.168.20.1.
	4. Press "#" key to indicate that you have finished.
	Report "operation successful" if user operation is ok. 5. If you want to quit, press "**".
	Pick up phone and press "****" to start IVR
	2. Choose "6", and cnPilot Home R200x /R201x reports "Factory Reset"
6 Factory Reset	3. Prompt "Please enter password", the method of inputting password is the same as operation 1.
	4. If you want to quit, press "*".
	Prompt "operation successful" if password is right and then cnPilot Home R200x/R201x will be in factory default configuration.
	5. Press "7" reboot to make changes effective.

7 Reboot	1. Pick up phone and press "****" to start IVR
	2. Choose "7", and cnPilot Home R200x/R201x reports "Reboot"
	3. Prompt "Please enter password", the method of inputting password is same as operation 1.
	4. cnPilot Home R200x/R201x reboots if password is right and operation is ok.
	Pick up phone and press "****" to start IVR
	2. Choose "8", and cnPilot Home R200x/R201x reports "WAN Port Login"
8 WAN Port Login	3. Prompt "Please enter password", the method of inputting password is same as operation 1.
	4. If user wants to quit, press "*".
	1. Pick up phone and press "****" to start IVR
9 WEB Access Port	2. Choose "9", and cnPilot Home R200x /R201x reports " WEB Access Port"
	3. Prompt "Please enter password", the method of inputting password is same as operation 1.
	Report "operation successful" if user operation is ok. 4. Report the current WEB Access Port
	5. Set the new WEB access port and press "#" key.
	6. Report "operation successful" if user operation is successful.
0	1. Pick up phone and press "****" to start IVR
Firmware Version	Choose "0" and CnPilot Home R200x/R201x reports the current Firmware version



Note

- 1. While using Voice menu, press * (star) to return to main menu.
- 2. If any changes made in the IP assignment mode, the router must be rebooted in order for the settings to take effect.
- 3. While entering an IP address or subnet mask, use "*" (star) to enter "." (Dot) and use "#" (hash) key to finish entering IP address or subnet mask

For example, to enter the IP address 192.168.20.159 by keypad, press these keys: 192*168*20*159, use the #(hash) key to indicate that you have finished entering the IP address.

Use the # (hash) key to indicate that you have finish entering the IP address or subnet mask

- 4. While assigning an IP address in Static IP mode, setting the IP address, subnet mask and default gateway is required to complete the configuration. If in DHCP mode, please make sure that a DHCP server is available in your existing broadband connection to which WAN port of cnPilot Home R200x/R201x is connected.
- The default LAN port IP address of cnPilot Home R200x/R201x is 192.168.11.1 and this address should not be assigned to the WAN port IP address of cnPilot Home R200x/R201x in the same network segment of LAN port.
- 6. The password can be entered using phone keypad, the mapping table between number and letters as follows:

To input: D, E, F, d, e, f -- press '3'

To input: G, H, I, g, h, i -- press '4'

To input: J, K, L, j, k, I -- press '5'

To input: M, N, O, m, n, o -- press '6'

To input: P, Q, R, S, p, q, r, s -- press '7'

To input: T, U, V, t, u, v -- press '8'

To input: W, X, Y, Z, w, x, y, z -- press '9'

To input all other characters in the administrator password----press '0',

E.g. password is 'admin-admin', press '236460263'

Chapter 2: Configuring Basic Settings

This chapter covers:

- Two-Level Management
- Web Management Interface
- Configuring
- Making a Call

Two-Level Management

This section explains how to setup a password for an administrator or user and how to adjust basic and advanced settings.

cnPilot Home R200x/R201x supports two-level management: administrator and user. For administrator mode operation, please type "admin/admin" on Username/Password and click Login button to begin configuration. For user mode operation, please type "user/user" on Username/Password and click Login button to begin configuration.

Web Management Interface

cnPilot devices feature a web browser-based interface that may be used to configure and manage the device. See below for information

Logging in from the LAN port

Ensure your PC is connected to the router's LAN port correctly.



Note

You may either set up your PC to get an IP dynamically from the router or set up the IP address of the PC to be the same subnet as the default IP address of router is 192.168.11.1. For detailed information, see Chapter 6: Troubleshooting Guide.

Open a web browser on your PC and type "http://192.168.11.1". The following window appears that prompts for Username and Password.

Figure 1 Login Prompt - LAN Port



For administrator mode operation, please type **admin/admin** on Username/Password and click **Login** to begin configuration. For user mode operation, please type **user/user** on Username/Password and click **Login** to begin configuration.



Note

If you are unable to access the web configuration, please see Chapter 6: Troubleshooting Guide for more information.

The web management interface automatically logs out the user after 5 minutes of inactivity.

Logging in from the WAN port

Ensure your PC is connected to the router's WAN port correctly.

Obtain the IP addresses of WAN port using Voice prompt or by logging into the device web management interface via a LAN port and navigating to **Network > WAN**.

Open a web browser on your PC and type http://<IP address of WAN port>. The following login page will be opened to enter username and password.

Figure 2 Login Prompt – WAN Port



For administrator mode operation, type **admin/admin** on Username/Password and click **Login** to begin configuration. For user mode operation, type **user/user** on Username/Password and click Login to begin configuration.



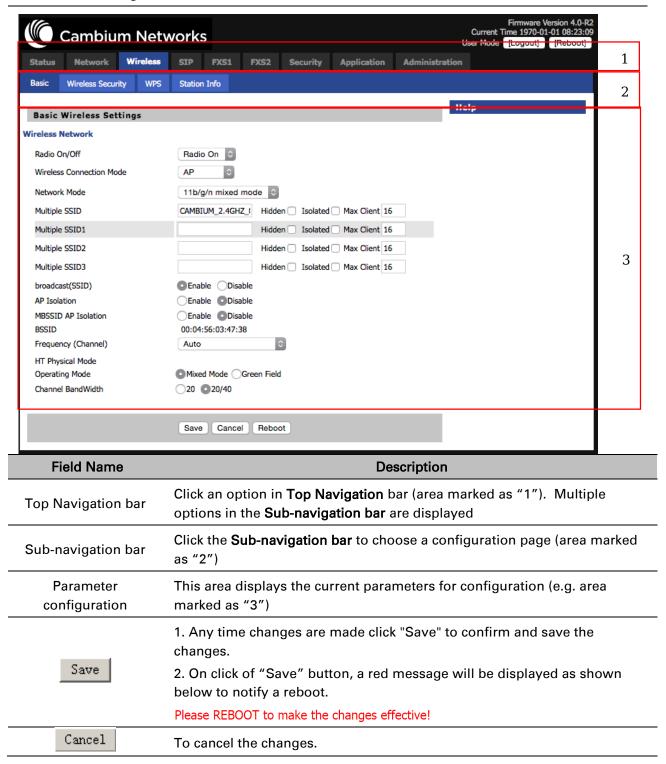
Note

If you fail to access to the web configuration, see Chapter 6: Troubleshooting Guide for more information.

The web management interface automatically logs out the user after 5 minutes of inactivity.

Web Management Interface Details

Table 7 Web management interface



Setting the Time Zone

Table 8 Setting time zone

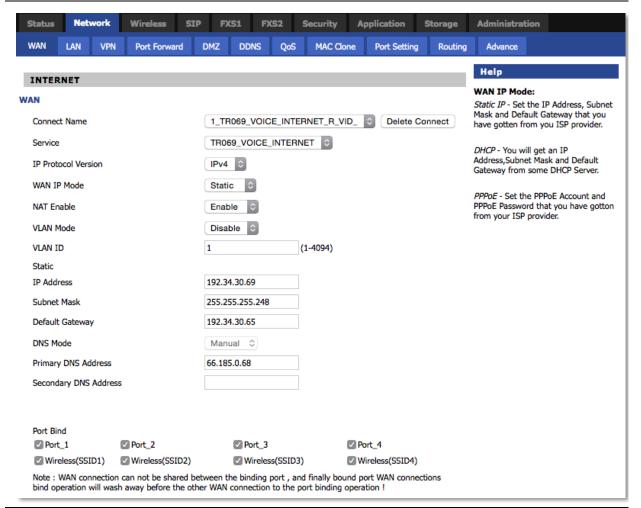


Field Name	Description	
NTP Enable	Enable NTP (Network Time Protocol) to automatically retrieve time and date settings for the device	
Current Time	When NTP Enable is set to "Disable", manually configure the time and date via the Current Time parameter	
Sync with host	Press Sync with host button to synchronize the host PC date, time and time zone.	
Primary NTP Server	Primary and secondary NTP server address for clock synchronization. A valid NTP server must be reachable for full NTP functionality.	
Secondary NTP Server		
NTP Synchronization (1- 1440m)	The synchronization period with NTP (1-1440 minutes), default is 60	

Configuring an Internet Connection

From the Network > WAN page, WAN connections may be inserted or deleted. For more information on Internet Connection setting, see Table 9 below.

Table 9 Configuring an internet connection



Field Name	Description
Connect Name	Use keywords to indicate WAN port service model (the parameters are defined in Network> multi-WAN page)
Service	Chose the service mode for the created connection
IP Protocol Version	IPv4 and IPv6 are supported
WAN IP Mode	Choose Internet connection mode, DHCP, PPPoE, or Bridge
NAT Enable	Enable or disable NAT

VLAN ID	
VLAN ID	Note
	Multiple WAN connections may be created with the same
	VLAN ID
DNS Mode	Select DNS mode, options are Auto and Manual:
	1. When DNS mode is Auto, the device under LAN port will
	automatically obtains the preferred DNS and alternate DNS.
	2. When DNS mode is Manual, the user should manually configure the
	preferred DNS and alternate DNS
Primary DNS	Enter the preferred DNS address
Secondary DNS	Enter the secondary DNS address
DHCP	(displayed when WAN IP Mode is set to DHCP)
DHCP Renew	Refresh the DHCP IP
DHCP Vendor	Specify the DHCP Vendor field
(Option60)	Display the vendor and product name

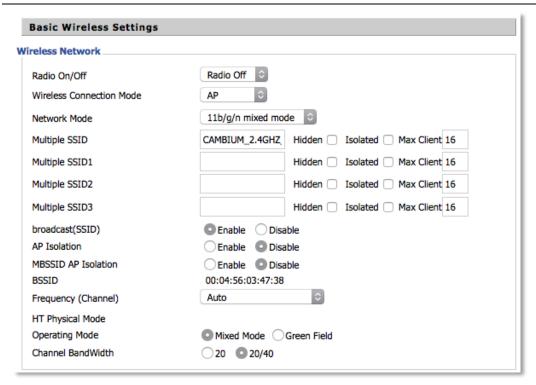
Setting up Wireless Connections

To set up the wireless connection, please perform the following steps.

Enable Wireless and Setting SSID

Open Wireless > Basic webpage as shown below:

Table 10 Wireless > Basic web page (user view)



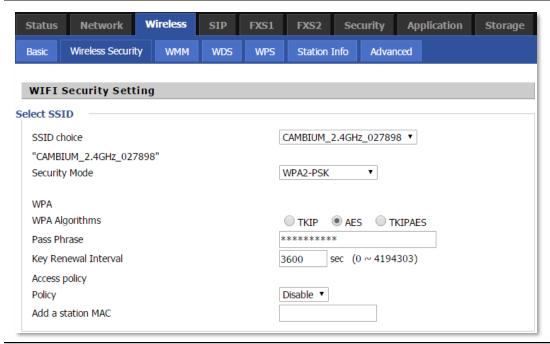
Field Name	Description
	Select "Radio Off" to disable wireless operation
Radio On/Off	Select "Radio on" to enable wireless operation
	Please note: "Save" required for this parameter change
Network Mode	Choose one network mode from the drop down list.
SSID	The logical name of the wireless connection (text, numbers or various special characters)
Multiple SSID 1-4	Multiple SSID 1 - 4, configure up to 4 unique SSIDs
	Enabled: The device SSID is broadcast at regular intervals
broadcast(SSID)	Disabled : The device SSID is not broadcast at regulatr intervals, disallowing wi-fi clients from automatically connecting to the cnPilot

AP Isolation	Enabled: Devices connected to the router are isolated from one another on virtual networks Disabled: Devices connected to the router are visible on the network to
	each other
MBSSID AP Isolation	Enabled : Devices connected to the router via one of the Multiple SSIDs are isolated from one another on virtual networks
WIBSSID AF ISOIdtion	Disabled : Devices connected to the router via one of the Multiple SSIDs are visible on the network to each other
BSSID	Basic Service Set Identifier – AP MAC Address Listing
Frquency (Channel)	Select the channel of operation for the device from the drop-down list
HT Physical Mode	
Operating Mode	Mixed Mode: Packet preamble (only) is transmitted in a format compatible with legacy 802.11a/g (for 802.11a/g receivers).
Operating Mode	Green Field: High throughput packet preambles do not contain legacy formatting (802.11n only network)
Observat Bando (191	20: cnPilot device operates with a 20 MHz channel size
Channel Bandwidth	20/40: cnPilot device operates with a 40 MHz channel size

Encryption

Open Wireless/Wireless Security webpage to configure custom security parameters.

Table 11 Wireless Security web page



Field Name	Description	
SSID Choice	Choose the SSID from the drop-drown list for which security will be configured	
	Select an appropriate encryption mode to improve the security and privacy of your wireless data packets.	
Security Mode	Each encryption mode will launch an additional web page and ask you to offer additional configuration.	
	For high security, the device can be configured for Security Mode as WPA2-PSK and WPA Algorithms as AES.	
WPA Algorithms	This parameter is used to select the encryption of wireless home gateway algorithms; options are TKIP, AES and TKIPAES.	
Pass Phrase	Configure the WPA-PSK security password.	
Key Renewal Interval	Set the key scheduled update cycle, default is 3600s.	
Access Policy		
	Disable: Access policy rules are not enforced	
Policy	Allow: Only allow the clients in the station MAC list to access	
	Rejected: Block the clients in the station MAC list from registering	
Add a Station MAC	Enter the MAC address of the clients which you want to allow or reject	

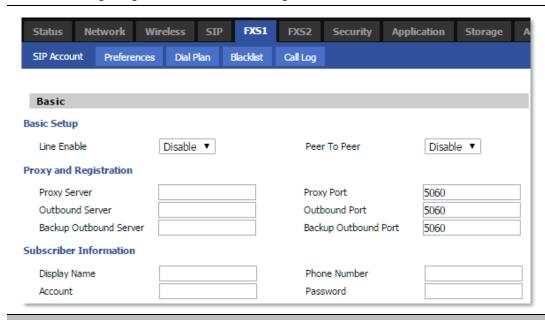
Configuring Session Initiation Protocol (SIP)

SIP Accounts

cnPilot Home devices have 2 FXS ports to make SIP (Session Initiation Protocol) calls. Before registering, the device user should have a SIP account configured by the system administrator or provider. See the section below for more information.

Configuring SIP via the Web Management Interface

Table 12 Configuring SIP via the Web Management Interface



Procedure

- 1. Open the FXS1 (FXS2)/SIP Account webpage, as illustrated above.
- Fill the SIP Server address and SIP Server port number (from administrator or provider) into Proxy Server Name and into Proxy Port parameters.
- 3. Fill account details received from your administrator into **Display Name, Phone Number** and **Account** details.
- 4. Type the password received from your administrator into the **Password** parameter.
- 5. Press Save button in the bottom of the webpage to save changes.



Note

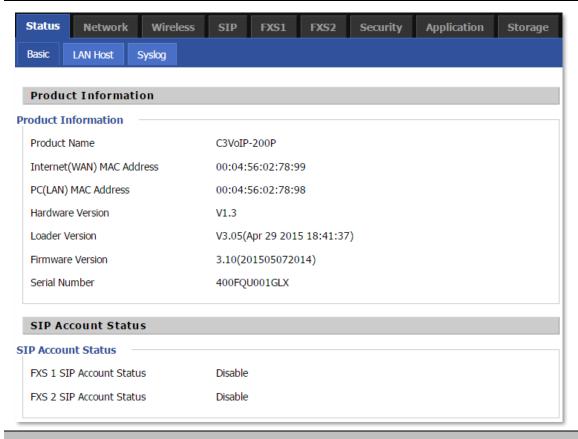
Upon the following dialogue:

Please REBOOT to make the changes effective!

Please press Reboot button to make changes effective.

Viewing the Registration Status

Table 13 Registration status



Procedure

To view the SIP account status of device, open the Status webpage and view the value of registration status.

Making a Call

Calling phone or extension numbers

To make a phone or extension number call:

- Both ATA and the other VoIP device (i.e., another ATA or other SIP products) must have public IP addresses, or
- Both ATA and the other VoIP device (i.e., another ATA or other SIP products) are on the same LAN using private or public IP addresses, or
- Both ATA and the other VoIP device (i.e., another ATA or other SIP products) can be connected through a router using a public or private IP addresses.

To make a call, first pick up the analog phone or turn on the speakerphone on the analog phone, input the IP address directly, end with #.

Direct IP calls

Direct IP calling allows two phones, that is, an ATA with an analog phone and another VoIP Device, to talk to each other without a SIP proxy. VoIP calls can be made between two phones if:

- Both ATA and the other VoIP device (i.e., another ATA or other SIP products) have public IP addresses, or
- Both ATA and the other VoIP device (i.e., another ATA or other SIP products) are on the same LAN using private or public IP addresses, or
- Both ATA and the other VoIP device (i.e., another ATA or other SIP products) can be connected through a router using public or private IP addresses.

To make a direct IP call, first pick up the analog phone or turn on the speakerphone on the analog phone, Input the IP address directly, with the end "#".

Call Hold

While in conversation, pressing the "*77" to put the remote end on hold, then you will hear the dial tone and the remote party will hear hold tone at the same time.

Pressing the "*77" again to release the previously hold state and resume the bi-directional media.

Blind Transfer

Assume that call party A and party B are in conversation. Party A wants to Blind Transfer B to C: Party A dials "*78" to get a dial tone, then dials party C's number, and then press immediately key # (or wait for 4 seconds) to dial out.

A can hang up.

Attended Transfer

Assume that call party A and B are in a conversation. A wants to Attend Transfer B to C:

Party A dials "*77" to hold the party B, when hear the dial tone, A dials C's number, then party A and party C are in conversation.

Party A dials "*78" to transfer to C, then B and C now in conversation.

If the transfer is not completed successfully, then A and B are in conversation again.

Conference

Assume that call party A and B are in a conversation. A wants to add C to the conference:

Party A dials "*77" to hold the party B, when hear the dial tone, A dial C's number, then party A and party C are in conversation.

Party A dials "*88" to add C, then A and B, for conference.

Chapter 3: System planning

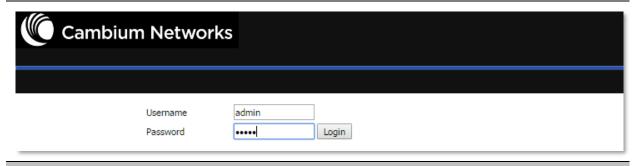
This chapter guides users to execute advanced (full) configuration through admin mode operation.

This chapter covers:

- Login
- Status
- Network and Security
- Wireless
- SIP
- FXS1
- FXS2
- Security
- Application
- Administration
- Management
- System Log
- Logout
- Reboot

Login

Table 14 Login details

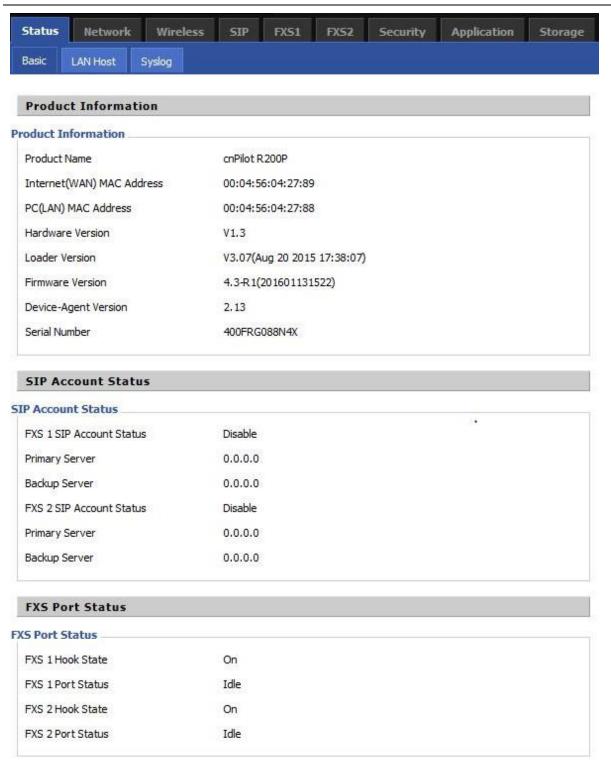


Procedure

- 1. Connect the LAN port of the router to your PC vi an Ethernet cable
- 2. Open a web browser on your PC and type http://192.168.11.1.
- 3. Enter Username admin and Password admin.
- 4. Click Login

Status

Table 15 Status Page



Network Status

Internet Port Status

WAN Port Status

Connection Type DHCP

IP Address 10.110.134,15 Renew

100Mbps Full

100Mbps Full

 Subnet Mask
 255.255.255.0

 Default Gateway
 10.110.134.254

 Primary DNS
 10.110.12.30

 Secondary DNS
 10.110.12.31

TR069_VOICE_INTERNET Vlan Status

Connection Type DHCP

 MAC Address
 00:04:56:04:27:89

 IP Address
 10.110.134.15

 Subnet Mask
 255.255.255.0

 Default Gateway
 10.110.134.254

 Primary DNS
 10.110.12.30

 Secondary DNS
 10.110.12.31

VPN Status

VPN Type Disable

Initial Service IP
Virtual IP Address

LAN Port Status

LAN3

 IP Address
 192.168.11.1

 Subnet Mask
 255.255.255.0

 LAN1
 Link Down

 LAN2
 Link Down

LAN4 Link Down

Wireless Info		
Wireless 2.4GHz		
Radio On/Off	On	
Network Mode	11b/g/n	
Current Channel	1	
Channel Bandwidth	40MHz	
CAMBIUM_2.4GHz_042788		
BSSID	00:04:56:04:27:88	
Number of Device	0	
SSID2		
BSSID	00:04:56:04:27:89	
Number of Device	0	
SSID3		
BSSID	00:04:56:04:27:8A	
Number of Device	0	
5SID4		
BSSID	00:04:56:04:27:88	
Number of Device	0	
System Status		
System Status		
Current Time	2016-01-19 05:47:28	
Elapsed Time	1 Min	

Description

This webpage shows the status information about the **Product, Network,** and **System** including **Product Information**, **SIP Account Status**, **FXS Port Status**, **Network Status**. and **Wireless Info**.

Network and Security

You can configure the WAN port, LAN port, DDNS, Multi WAN, DMZ, MAC Clone, Port Forward and other parameters in this section of the web management interface.

WAN

This page allows you to set WAN configuration with different modes. Use the Connection Type drop down list to choose one WAN mode and then the corresponding page will be displayed.

Static IP

This configuration may be utilized when a user receives a fixed public IP address or a public subnet, namely multiple public IP addresses from the Internet providers. In most cases, a Cable service provider will offer a fixed public IP, while a DSL service provider will offer a public subnet. If you have a public subnet, you can assign an IP address to the WAN interface.

Table 16 Internet

Static	
IP Address	192.34.30.69
Subnet Mask	255.255.255.248
Default Gateway	192.34.30.65
DNS Mode	Manual 💠
Primary DNS Address	66.185.0.68
Secondary DNS Address	

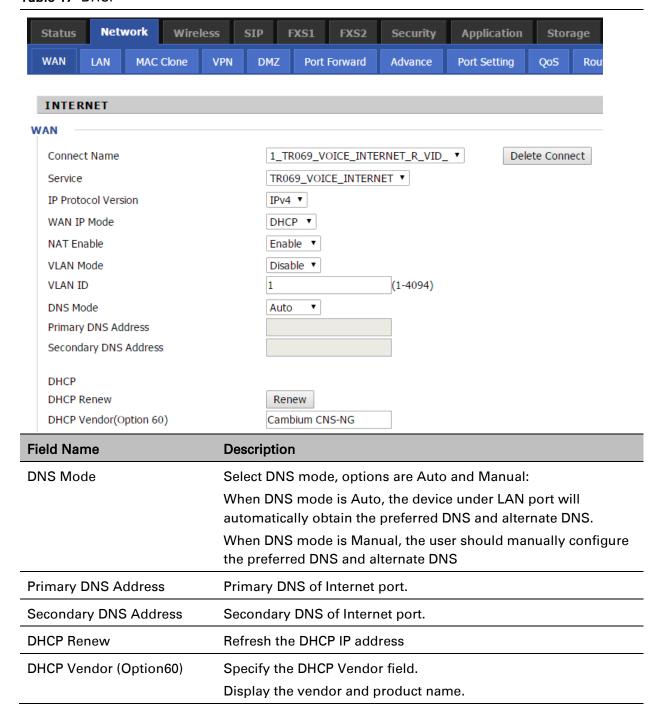
Field Name	Description	
IP Address	The IP address of Internet port	
Subnet Mask	The subnet mask of Internet port	
Default Gateway	The default gateway of Internet port	
DNS Mode	Select DNS mode, options are Auto and Manual :	
	 When DNS mode is Auto, the device under LAN port will automatically obtain the preferred DNS and alternate DNS. 	
	When DNS mode is Manual, the user manually configures the preferred DNS and alternate DNS information	
Primary DNS Address	The primary DNS of Internet port	
Secondary DNS Address	The secondary DNS of Internet port	

DHCP

The Router has a built-in DHCP server that assigns private IP address to each local client.

The DHCP feature allows to the cnPilot Home to obtain an IP address automatically from a DHCP server. In this case, it is not necessary to assign an IP address to the client manually.

Table 17 DHCP

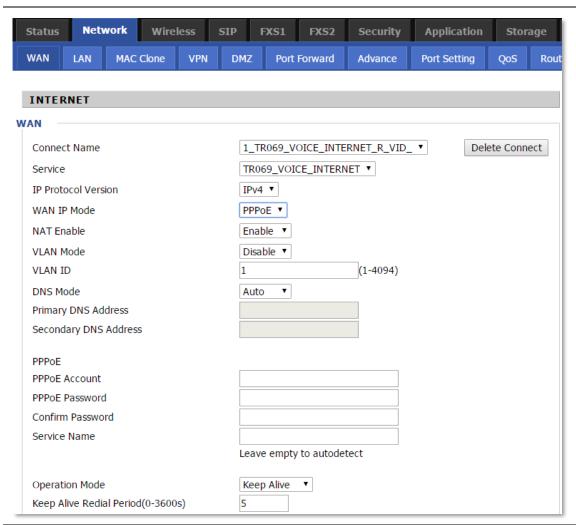


PPPoE

PPPoE stands for Point-to-Point Protocol over Ethernet. It relies on two widely accepted standards: PPP and Ethernet. It connects users through an Ethernet to the Internet with a common broadband medium, such as a single DSL line, wireless device or cable modem. All the users over the Ethernet can share a common connection.

PPPoE is used for most of DSL modem users. All local users can share one PPPoE connection for accessing the Internet. Your service provider will provide you information about user name, password, and authentication mode.

Table 18 PPPoE



Field Name	Description
PPPoE Account	Enter a valid user name provided by the ISP
PPPoE Password	Enter a valid password provided by the ISP. The password can contain special characters and allowed special characters are \$, +, *, #, @ and !. For example, the password can be entered as #net123@IT!\$+*.

Confirm Password	Enter your PPPoE password again	
Service Name	Enter a service name for PPPoE authentication.	
	If it is left emply, the service name is auto detected.	
Operation Mode	Select the mode of operation, options are Keep Alive , On Demand and Manual :	
	 When the mode is Keep Alive, the user sets the 'keep alive redial period' values range from 0 to 3600s, the default setting is 5 minutes; 	
	 When the mode is On Demand, the user sets the 'on demand idle time' value in the range of 0-60 minutes, the default setting is 5 minutes; 	
	Operation Mode On Demand Idle Time(0-60m)	
	 When the mode is Manual, there are no additional settings to configure 	
Keep Alive Redial Period	Set the interval to send Keep Alive messaging	
PPPoE Account	Assign a valid user name provided by the ISP	

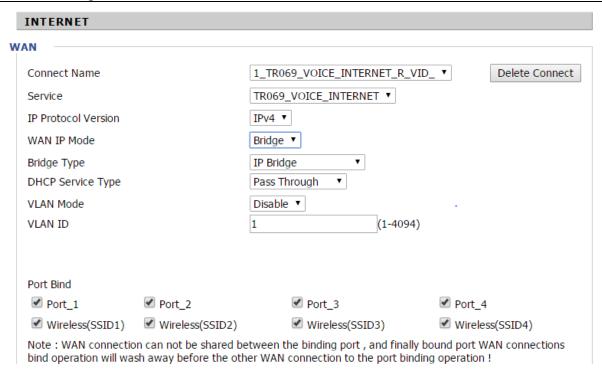
Bridge Mode

Bridge Mode under Multi WAN is different with traditional bridge setting. Bridge mode employs no IP addressing and the device operates as a bridge between the WAN port and the LAN port. Route Connection has to be built to give IP address to local service on device.

Under is example of bridge mode:

- 1_TR069_VOICE_INTERNET_R_VID_ is router connection for local service.
- 2_Other_B_VID_ is bridge connection for host of LAN port.

Table 19 Bridge Mode



Field Name	Description
Bridge Type	
IP Bridge	Allow all Ethernet packets to pass. PC can connect to upper network directly.
PPPoE Bridge	Only Allow PPPoE packets pass. PC needs PPPoE dial-up software.
Hardware IP Bridge	Packets pass through hardware switch with wired speed. Does not support wireless port binding
DHCP Service Type	
Pass Through	DHCP packets can be forwarded between WAN and LAN, DHCP server in gateway will not allocate IP to clients of LAN port.
DHCP Snooping	When gateway forwards DHCP packets form LAN to WAN it will add option82 to DHCP packet, and it will remove option82 when forwarding

	DHCP packet from the WAN interface to the LAN interface. Local DHCP service will not allocate IP to clients of LAN port.	
Local Service	Gateway will not forward DHCP packets between LAN and WAN, it also blocks DHCP packets from the WAN port. Clients connected to the LAN port can get IP from DHCP server run in gateway.	
VLAN Mode		
Disable	The WAN interface is untagged. LAN is untagged.	
Enable	The WAN interface is tagged. LAN is untagged.	
Trunk	Only valid in bridge mode. All ports, including WAN and LAN, belong to this VLAN Id and all ports are tagged with this VLAN id. Tagged packets can pass through WAN and LAN.	
VLAN ID	Set the VLAN ID.	
	Note Multiple WAN connections may be created with the same VLAN ID	
802.1p	Set the priority of VLAN, Options are 0~7.	

Connect Name and Service

Table 20 Connect name

Content	Define	Comment
No	1~99	WAN Connection identifier
Service	TR069	The connection supports management applications i.e. R069, WEB, SNMP and Provision
	INTERNET	The connection solely supports internet service
	TR069_INTERNET	The connection supports management and internet applications
	VOICE	The connection supports voice applications, like SIP and RTP
	TR069_VOICE	The connection supports both management and voice applications
	VOICE_INTERNET	The connection supports voice and internet applications
	TR069_VOICE_INTERNET	The connection supports management, voice and internet applications
	Other	The connection support STB
NAT Mode	В	Bridge
	R	Router
VLAN ID	VID	VLAN ID

For example:

1_TR069_R_VID_2 (First Interface, Service is TR069, NAT Mode, VLAN ID is 2)

2_INTERNET_B_VID_(Second Interface, Service is INTERNET, Bridge Mode, VLAN is disabled)

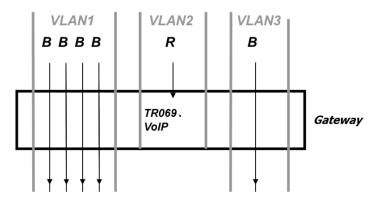
Multi WAN Setting

Overview

Multi WAN is used to implement the distribution of different kinds of services, and device's Multi WAN supports the distribution of data services, voice services and management services. By setting different VLANs, different kinds of data is distributed to the corresponding networks.

For example, INTERNET and Other VLAN supports data transmission, VOICE VLAN supports voice transmission and TR069 VLAN supports WEB, Telnet and TR069 services transmission.

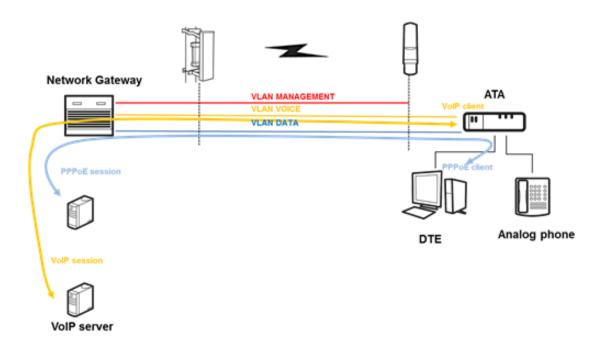
Figure 3 Multi VLAN



There are several advanced functions available when using Multi WAN setting:

- PPPoE Bridge allows PPPoE-only packets to pass, which can prohibit Layer 2 packets from flooding the device LAN ports.
- Hardware Bridge operates as a Layer 2 Switch to increase throughput between WAN and LAN.
- VLAN Trunk allows tagged packets to be switched to LAN ports directly.
- IPTV may be supported with other VLAN-configured LAN ports.
- Multiple WAN link (i.e. Connect Name) can be configured with same VLAN ID.

Figure 4 Multi WAN network

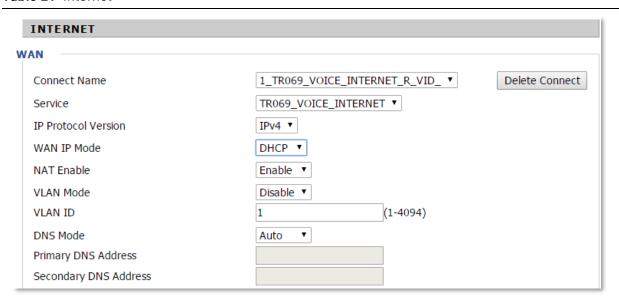


Setting up the Internet Connection

From the WAN page, a multi WAN connection can be created or deleted. See below for more information on configuring these settings.

Connect Name and Service

Table 21 Internet



Content	Define	Comment
No	1 to 99	WAN Connection identifier
Service	TR069	The connection supports management applications including TR069, WEB, SNMP and Provision
	INTERNET	The connection supports Internet service
	TR069_INTERNET	The connection supports management and internet applications
	VOICE	The connection support voice applications like SIP and RTP
	TR069_VOICE	The connection supports both management and voice applications
	VOICE_INTERNET	The connection supports voice and Internet applications
	TR069_VOICE_INTERNET	The connection supports management, voice and Internet applications
	Other	The connection support STB
NAT Mode	В	Bridge
	R	Router
VLAN ID	VID	VLAN ID

For example:

2_INTERNET_B_VID_(Second Interface, Service is INTERNET, Bridge Mode, VLAN is disabled)

Bridge Mode

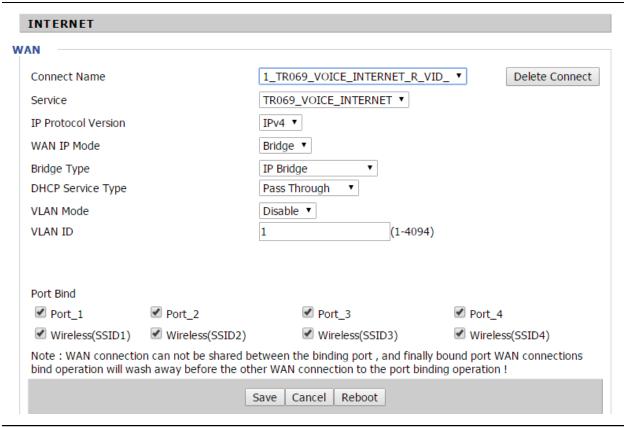
Bridge Mode under Multi WAN is different with traditional bridge setting. Bridge mode has no IP address and the device operates as a bridge between the WAN port and the LAN ports. Route Connection must be built to give IP address to local service on device.

Under is example of bridge mode:

- 1_TR069_VOICE_INTERNET_R_VID_ is router connection for local service.
- 2_Other_B_VID_ is bridge connection for host of LAN port.

¹_TR069_R_VID_2 (First Interface, Service is TR069, NAT Mode, VLAN ID is 2)

Table 22 Bridge Mode

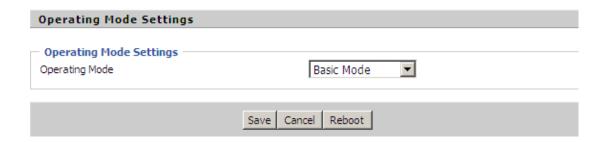


Field Name	Description
Bridge Type	
IP Bridge	Allows all Ethernet packets to pass. A PC can connect to upper network directly.
PPPoE Bridge	Only Allows PPPoE packets pass. The PC needs PPPoE dial-up software.
Hardware IP Bridge	Packets pass through hardware switch at wired speed. Does not support wireless port binding.
DHCP Service Type	
Pass Through	DHCP packets are forwarded between the WAN interface and the LAN interface, the DHCP server in the device will not allocate IP to clients of the LAN port.
DHCP Snooping	When the device forwards DHCP packets from the LAN interface to the WAN interface it will add option82 to DHCP packet, and it will remove option82 when forwarding DHCP packets from the WAN interface to the LAN interface. Local DHCP service will not allocate IP to hosts of LAN port.
Local Service	The device will not forward DHCP packets between the LAN interface and the WAN interface, and it also blocks DHCP packets from the WAN

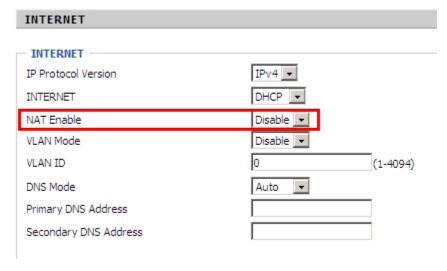
	port. Clients of the LAN port can retrieve IP addressing from the DHCP server in the device.
VLAN Mode	
Disable	The WAN interface is untagged. LAN is untagged.
Enable	The WAN interface is tagged. LAN is untagged.
Trunk	Only valid in bridge mode. All ports, including WAN and LAN, belong to this VLAN ID and all ports are tagged with this VLAN ID. Tagged packets can pass through the WAN interface and the LAN interface.

Fast Bridge Setting

Step 1 Login to the web management interface of the cnPilot Device. Navigate to Page Administration->Operating Mode. Set Operating mode to Basic Mode. Click Save.



Step 2 Open Network->WAN, Change NAT Enable to Disable. Click Save then Reboot. The device is now operating in Bridge mode.



Step 3 Log into the device via the WAN port. Below is example of Page Status->Basic displaying device configuration.

 TR069_VOICE_INTERNET Connection Type 	Vlan Status DHCP	
MAC Address	00:21:F2:14:08:13	
IP Address	192.168.10.225	
Subnet Mask	255.255.255.0	
Default Gateway	192.168.10.1	
Primary DNS	192.168.10.1	
Secondary DNS		

- Other Vlan Status Connection Type	Bridge
MAC Address	
IP Address	
Subnet Mask	
Default Gateway	
Primary DNS	
Secondary DNS	

VPN Type	Disable
Initial Service IP	
Virtual IP Address	

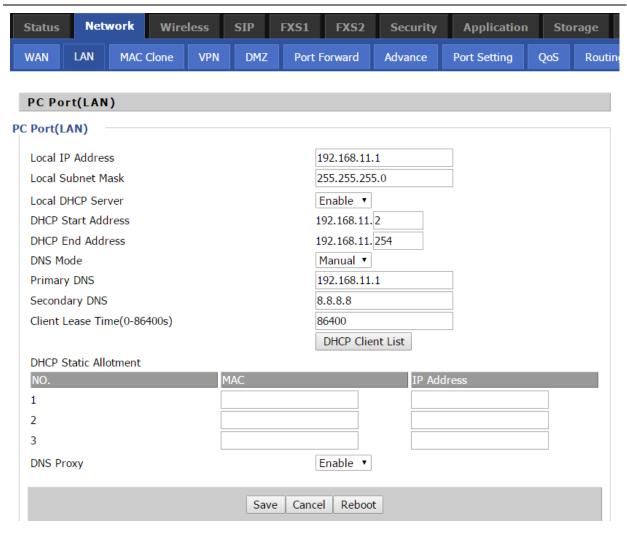
PC Port Status		
IP Address	192.168.0.1	
Subnet Mask	255.255.255.0	
Port Status	Link Down	

LAN

LAN Port

NAT translates the packets from public IP address to local IP address to forward packets to the proper destination.

Table 23 LAN port



Field Name	Description
IP Address	Enter the IP address of the router on the local area network. All the IP addresses of the computers which are in the router's LAN must be in the same network segment with this address, and the default gateway of the computers must be this IP address. (The default is 192.168.11.1).
Local Subnet Mask	Enter the subnet mask to determine the size of the network (default is 255.255.255.0/24).
Local DHCP Server	Enable/Disable Local DHCP Server.

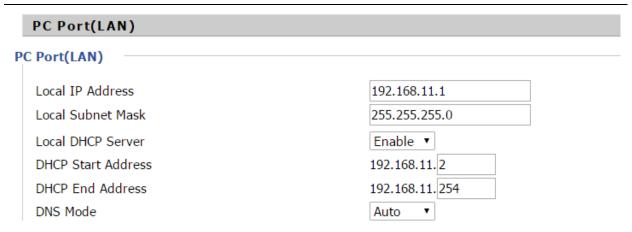
DHCP Start Address	Enter a valid IP address as a starting IP address of the DHCP server, and if the router's LAN IP address is 192.168.11.1, starting IP address can be 192.168.11.2 or greater, but should be less than the ending IP address.
DHCP End Address	Enter a valid IP address as an end IP address of the DHCP server.
DNS Mode	Select DNS mode, options are Auto and Manual:
	 When DNS mode is Auto, the device under LAN port will automatically obtains the preferred DNS and alternate DNS.
	When DNS mode is Manual, the user should manually configure the preferred DNS and alternate DNS.
Primary DNS	Enter the preferred DNS address.
Secondary DNS	Enter the secondary DNS address.
Client Lease Time	This option defines how long the address will be assigned to the computer within the network. In that period, the server does not assign the IP address to the other computer.
DNS Proxy	Enable or disable; If enabled, the device will forward the DNS request of LAN-side network to the WAN side network.

DHCP Server

The router has a built-in DHCP server that assigns private IP address to each local client.

DHCP stands for Dynamic Host Configuration Protocol. The router, by factory default acts a DHCP server for your network so it automatically dispatches related IP settings to any local user configured as a DHCP client. It is highly recommended that you leave the router enabled as a DHCP server if you do not have a DHCP server for your network.

Table 24 DHCP server settings



Field Name	Description
Local DHCP Server	Enable/Disable DHCP server.
DHCP Start Address	Enter a value of the IP address pool for the DHCP server to start with when issuing IP addresses.
DHCP End Address	Enter a value of the IP address pool for the DHCP server to end with when issuing IP addresses.
DNS Mode	If DNS information is to be received from a network server, set this parameter to Auto. If DNS information is to be configured manually, set this parameter to Manual.

Table 25 DHCP server, DNS and Client Lease Time

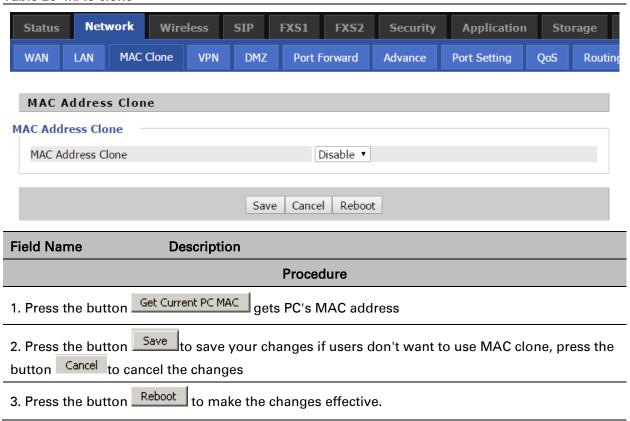
Primary DNS	192.168.11.1
Secondary DNS	8.8.8.8
Client Lease Time(0-86400s)	86400
	DHCP Client List

Field Name	Description
Primary DNS	Specify the Primary DNS address provided by your ISP. If your ISP does not provide it, the router will automatically apply default DNS Server IP address: 202.96.134.33 to this field.
Secondary DNS	Specify the Secondary DNS address provided by your ISP. If your ISP does not provide this address, the router will automatically apply default Secondary DNS Server IP of 202.96.128.86 to this field.
	If both the Primary IP and Secondary IP Address fields are left empty, the router will assign its own IP address to local users as a DNS proxy server and maintain a DNS cache.
Client Lease Time	It allows you to set the leased time for the specified PC.

MAC Clone

Some ISPs will require you to register your MAC address. If you do not wish to re-register your MAC address, you can have the router clone the MAC address that is registered with your ISP. To use the Clone Address button, the computer accessing the web management interface will have the MAC address automatically entered in the Clone WAN MAC field.

Table 26 MAC clone



VPN

The cnPilot Home supports VPN connections with PPTP-based VPN servers.

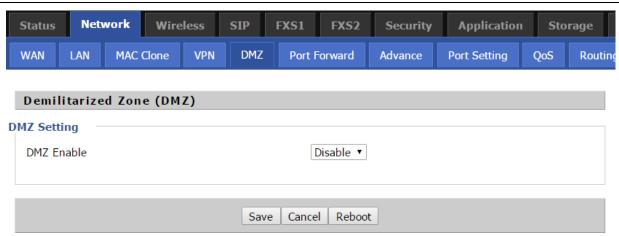
Table 27 VPN



Field Name	Description
VPN Enable	Enable/Disable VPN. If the VPN is enabled, user can select PPTP and L2TP mode VPN.
Initial Service IP	Enter VPN server IP address.
User Name	Enter authentication username.
Password	Enter authentication password.

DMZ

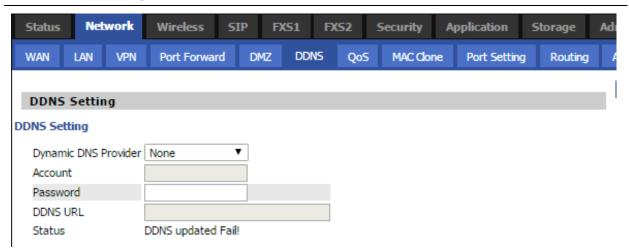
Table 28 DMZ



Field Name	Description
DMZ Enable	Enable/Disable DMZ.
DMZ Host IP Address	Enter the private IP address of the DMZ host.

DDNS Setting

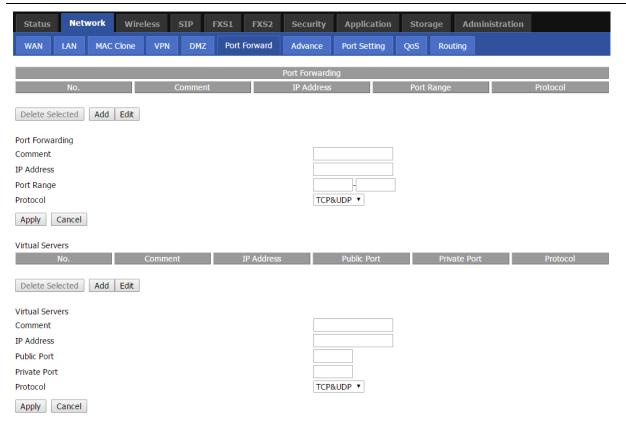
Table 29 DDNS setting



Field Name	Description
Dynamic DNS Provider	DDNS is enabled and select a DDNS service provider.
Account	Enter the DDNS service account.
Password	Enter the DDNS service account password.
DDNS	Enter the DDNS domain name or IP address.
Status	See if DDNS is successfully upgraded.

Port Forward

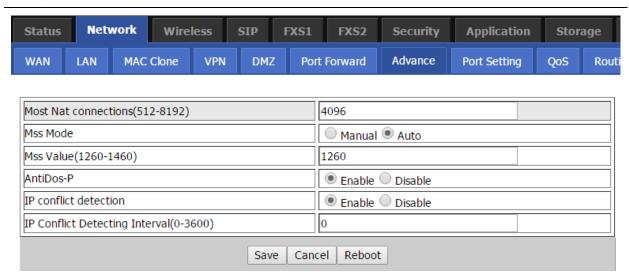
Table 30 Port Forward



Field Name	Description
Comment	Sets the name of a port mapping rule or comment
IP Address	The IP address of devices under the LAN port.
Port Range	Set the port range for the devices under the LAN port. (1-65535)
Protocol	You can select TCP, UDP, TCP & UDP three cases
Apply/Cancel	After finish configurations, click apply, the number will be generated under NO. List; click Cancel to if you do not want to make the changes.
Comment	To set up a virtual server notes
IP Address	Virtual server IP address
Public Port	Public port of virtual server
Private Port	Private port of virtual servers ports
Protocol	You can select from TCP, UDP, and TCP&UDP.
Apply/Cancel	After finish configurations, click apply, the number will be generated under NO. List; click Cancel to if you do not want to make the changes.

Advance

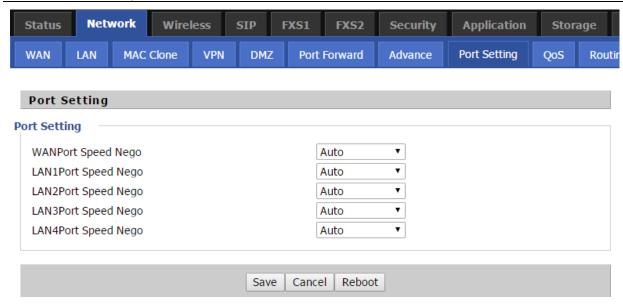
Table 31 Advance



Field Name	Description
Most Nat connections	The largest value which the cnPilot Home R200x can provide
Mss Mode	Choose Mss Mode from Manual and Auto
Mss Value	Set the value of TCP
AntiDos-p	You can choose to enable or prohibit
IP conflict detection	Select enable if enabled, phone IP conflict will have tips or prohibit;
IP conflict Detecting	Detect IP address conflicts of the time interval
Interval	

Port Setting

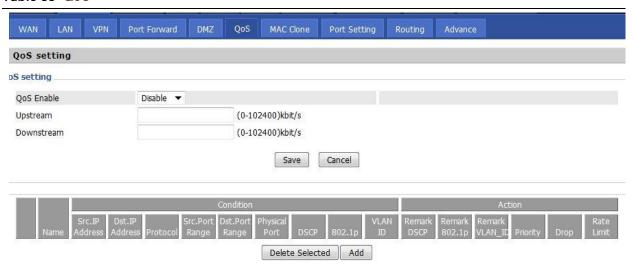
Table 32 Port setting



Field Name	Description
WAN Port speed Nego	Auto-negotiation, options are Auto, 100M full, 100M half-duplex, 10M half and full.
LAN1~LAN4 Port Speed Nego	Auto-negotiation, options are Auto, 100M full, 100M half, 10M half and 10M full.

QoS

Table 33 QoS



Field Name	Description
QoS Enable	Enable/Disable QoS function
Upstream	Set the upstream bandwidth
Downstream	Set the downstream bandwidth
Delete Selected	In NO., Check the items you want to delete, click the Delete option
Add	Click Add to add a new parameter

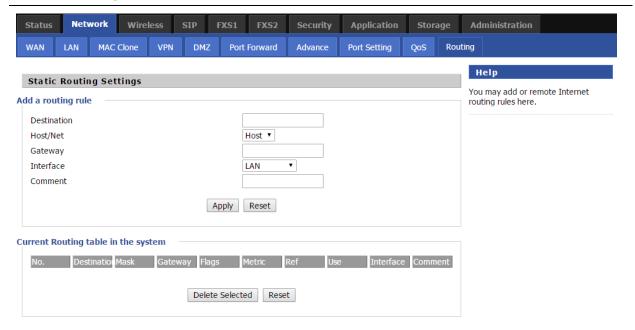


Note

From system release 4.2 or later, the QoS bandwidth can be configured for Upstream and Downstream $\,$

Routing

Table 34 Routing

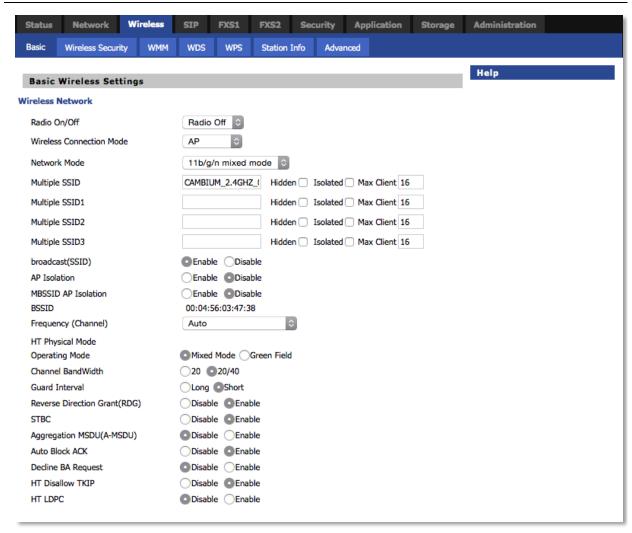


Field Name	Description
Destination	Destination address
Host/Net	Both Host and Net selection
Gateway	Gateway IP address
Interface	LAN/WAN/Custom three options, and add the corresponding address
Comment	Comment

Wireless

Basic

Table 35 Basic



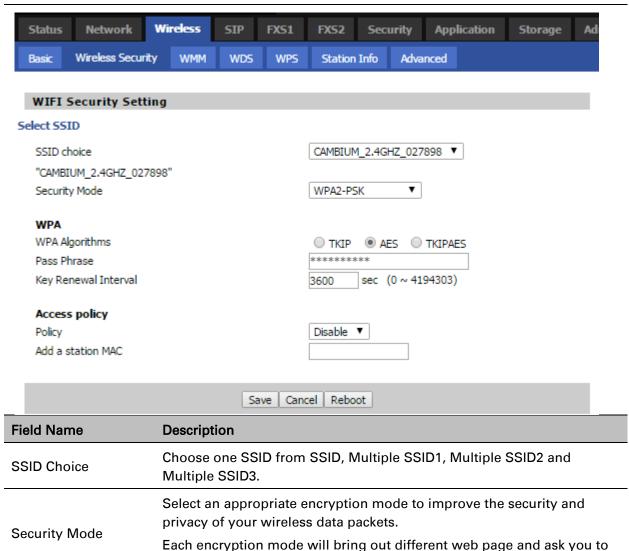
Field Name	Description
Radio on/off	Select "Radio off" to disable wireless.
	Select "Radio on" to enable wireless.
Wireless connection mode	According to the wireless client type, select one of these modes. Default is AP
Network Mode	Choose one network mode from the drop down list. Default is 11b/g/n mixed mode

	11b/g/n mixed mode 11b only 11g only 11b/g/n mixed mode 11h only(2.4G)
SSID	It is the basic identity of wireless LAN. SSID can be any alphanumeric or a combination of special characters. It will appear in the wireless network access list.
Multiple SSID1~SSID3	CnPilot Home R200x supports 4 SSIDs.
Hidden	After the item is checked, the SSID is no longer displayed in the search for the Wi-Fi wireless network connection list
Broadcast(SSID)	After initial State opening, the device broadcasts the SSID of the router to wireless network
AP Isolation	If AP isolation is enabled, the clients of the AP cannot access each other.
MBSSID AP Isolation	AP isolation among the devices which are not belong to this AP and along to, when the option is enabled, the devices which do not belong to this AP cannot access the devices which are within the AP.
BSSID	A group of wireless stations and a WLAN access point (AP) consists of a basic access device (BSS), each computer in the BSS must be configured with the same BSSID, that is, the wireless AP logo.
Frequency (Channel)	You can select Auto Select and channel 1/2/3/4/5/6/7/8/9/10/11.
HT Physical Mode Operating Mode	 Mixed Mode: In this mode, the previous wireless card can recognize and connect to the Pre-N AP, but the throughput will be affected Green Field: high throughput can be achieved, but it will affect backward compatibility, and security of the system
Channel Bandwidth	Select channel bandwidth, default is 20 MHz and 20/40 MHz.
Guard Interval	The default is automatic, in order to achieve good BER performance, you must set the appropriate guard interval
Reverse Dirction Grant (RDG)	Enabled: Devices on the WLAN are able to transmit to each other without requiring an additional contention-based request to transfer (i.e. devices are able to transmit to another device on the network during TXOP) Disabled: Devices on the WLAN must make a request for transmit
	when communicating with another device on the network
STBC	Space-time Block Code

	Enabled: Multiple copies of signals are transmitted to increase the chance of successful delivery
	Disabled: STBC is not employed for signal transmission
Aggregation MSDU (A-MSDU)	Enabled: Allows the device to aggregate multiple Ethernet frames into a single 802.11n, thereby improving the ratio of frame data to frame overhead Disabled: No frame aggregation is employed at the router
	Enabled: Multiple frames are acknowledged together using a single Block Acknowledgement frame.
Auto Block Ack	Disabled: Auto block acknowledgement is not used by the device – use this configuration when low throughput/connectivity issues are experienced by mobile devices
Decline BA Request	Enabled: Disallow block acknowledgement requests from devices Disabled: Allow block acknowledgement requests from devices
HT Disallow TKIP	Enabled: Disallow the use of Temporal Key Integrity Protocol for connected devices Disabled: Allow the use of Temporal Key Integrity Protocol for connected devices
HT LDPC	Enabled: Enable Low-Density Parity Check mechanism for increasing chance of successful delivery in challenging wireless environments Disabled: Disable Low-Density Parity Check mechanism

Wireless Security

Table 36 Wireless security

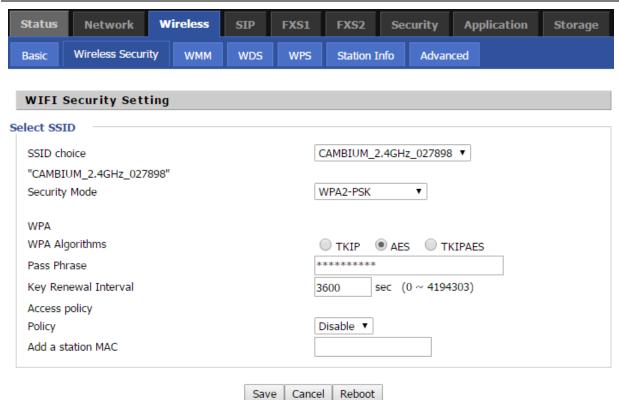


offer additional configuration.

User can configure the corresponding parameters. Here are some common encryption methods:

OPENWEP: A handshake way of WEP encryption, encryption via the WEP key:

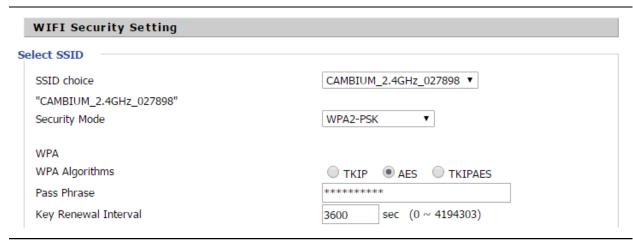
Table 37 WiFI Security Setting



Field Name	Description
Security Mode	This is used to select one of the 4 WEP keys, key settings on the clients should be the same with this when connecting.
WEP Keys	Set the WEP key. A-64 key need 10 Hex characters or 5 ASCII characters; choose A-128 key need 26 Hex characters or 13 ASCII characters.
WEP represents Wired Equivalent Privacy, which is a basic encryption method.	

WPA-PSK, the router will use WPA way which is based on the shared key-based mode:

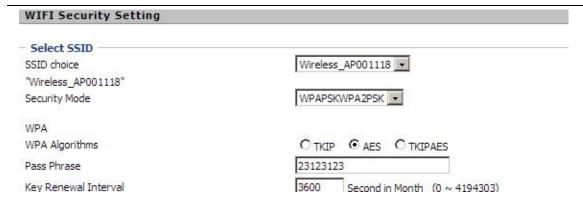
Table 38 WPA-PSK



Field Name	Description
WPA Algorithms	This item is used to select the encryption of wireless home gateway algorithms, options are TKIP, AES and TKIPAES.
Pass Phrase	Setting up WPA-PSK security password.
Key Renewal Interval	Set the key scheduled update cycle, default is 3600s.

WPAPSKWPA2PSK manner is consistent with WPA2PSK settings:

Table 39 WPAPSKWPA2PSK

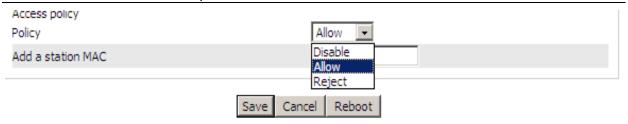


Field Name	Description
WPA Algorithms	The home gateway is used to select the wireless security encryption algorithm options are TKIP, AES, TKIP / AES. 11N mode does not support TKIP algorithms.
Pass Phrase	Set WPA-PSK/WPA2-PSK security code
Key Renewal Interval	Set the key scheduled update cycle, default is 3600s

WPA-PSK/WPA2-PSK WPA/WPA2 security type is actually a simplified version, which is based on the WPA shared key mode, higher security setting is also relatively simple, suitable for ordinary home users and small businesses.

Wireless Access Policy:

Table 40 Wireless Access Policy



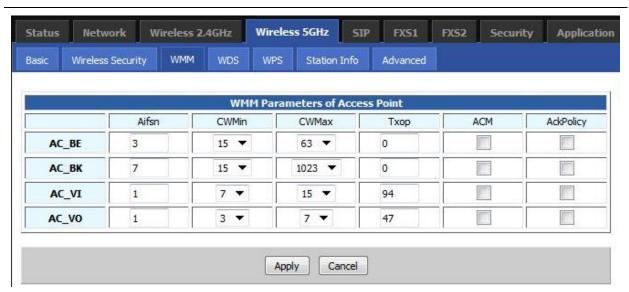
Field Name	Description
Access policy	Wireless access control is used to allow or prohibit the specified client to access to your wireless network based on the MAC address.
Policy	Disable : Prohibition: wireless access control policy.
	Allow: only allow the clients in the list to access.
	Rejected: block the clients in the list to access.
Add a station MAC	Enter the MAC address of the clients which you want to allow or prohibit

Example: Prohibit the device whose wireless network card MAC address is 00:1F: D0: 62: BA: FF's to access the wireless network, and allow other computers to access the network.

Implementation: As shown, the Policy is Reject, add 00:1F: D0: 62: BA: FF to the MAC, click Save and reboot the device settings to take effect.

WMM

Table 41 WMM

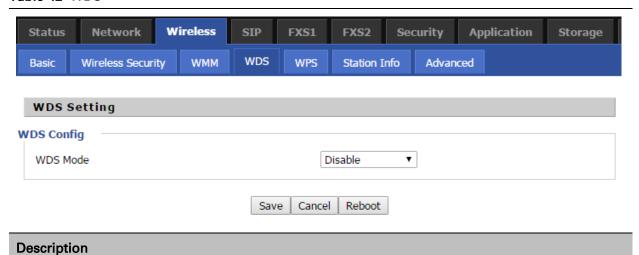


Description

WMM (Wi-Fi Multi-Media) is the QoS certificate of Wi-Fi Alliance (WFA). This provides you to configure the parameters of wireless multimedia; WMM allows wireless communication to define a priority according to the home gateway type. To make WMM effective, the wireless clients must also support WMM.

WDS

Table 42 WDS



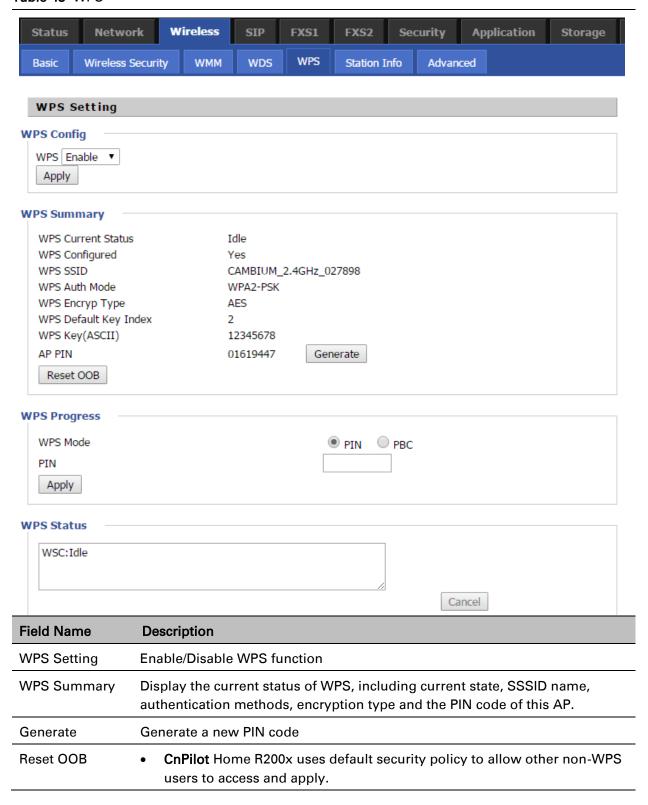
WDS stands for Wireless Distribution System, enabling WDS access points to be interconnected to expand a wireless network.

WPS

WPS (Wi-Fi Protected Setup) provides easy procedure to make network connection between wireless station and wireless access point with the encryption of WPA and WPA2.

It is the simplest way to build connection between wireless network clients and wireless access point. Users do not need to select any encryption mode and type any long encryption passphrase to setup a wireless client every time. The only requirement is for the user to press the WPS button on the wireless client, and WPS will connect for client and router automatically.

Table 43 WPS



WPS Mode

- PIN: Enter the PIN code of the wireless device which accesses to this LAN in the following option, and press apply. Then CnPilot Home R200x begins to send signals, turn on the PIN accessing method on the clients, and then it can access the wireless AP automatically.
- PBC: There are two ways to start PBC mode, user can press the PBC button directly on the device, or select PBC mode on the software and apply. Users can activate WPS connection in WPS mode through these two methods, only when the clients choose PBC access, the clients can connect the AP automatically.

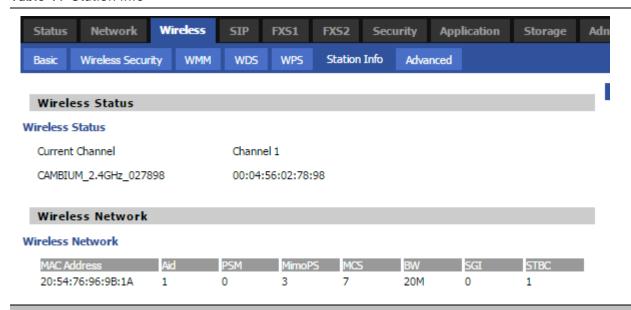
WPS Status

WPS shows status in three ways:

- WSC: Idle
- WSC: Start WSC process (begin to send messages)
- WSC: Success; this means clients have accessed the AP successfully

Station Info

Table 44 Station info

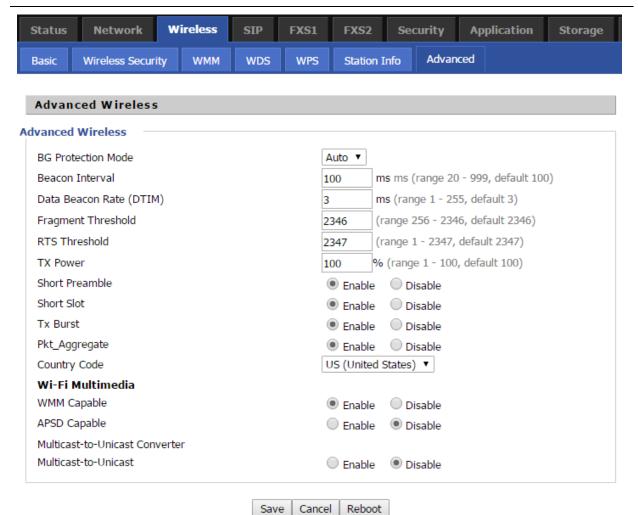


Description

This page displays information about the current registered clients' connections including operating MAC address and operating statistics.

Advanced

Table 45 Advanced

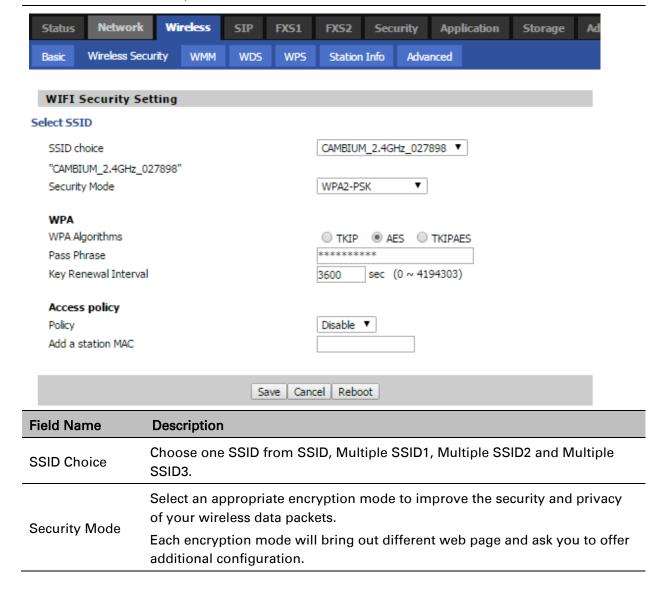


Field Name	Description
BG Protection Mode	Select G protection mode, options are on, off and automatic.
Beacon Interval	The interval of sending a wireless beacon frame, within this range, it will send a beacon frame for the information of the surrounding radio network.
Data Beacon Rate(DTIM)	Specify the interval of transmitting the indication message, it is a kind of cut down operation, and it is used for informing the next client which is going to receive broadcast multi-cast.
Fragment Threshold	Specify the fragment threshold for the packet, when the length of the packet exceeds this value, the packet is divided.

RTS Threshold	Specify the packet RTS threshold, when the packet exceeds this value, the router will send RTS to the destination site consultation	
TX Power	Define the transmission power of the current AP, the greater it is, the stronger the signal is.	
Short Preamble	Default is enable, CnPilot Home R200x system is not compatible with traditional IEEE802.11, the operation rate can be 1,2Mpbs	
Short Slot	Enable/Disable short slot. By default it is enabled, it is helpful in improving the transmission rate of wireless communication.	
Tx Burst	One of the features of MAC layer, it is used to improve the fairness for transmitting TCP.	
Pkt_Aggregate	It is a mechanism that is used to enhance the LAN, in order to ensure that the home gateway packets are sent to the destination correctly.	
IEEE802.11H support	Enable/Disable IEEE802.11H Support. By default, it is disabled.	
Country Code	Select country code, options are CN, US, JP, FR, TW, IE, HK and NONE.	
Wi-Fi Multimedia (WMM)		
WMM Capable	Enable/Disable WMM.	
APSD Capable	Enable/Disable APSD. Once it is enabled, it may affect wireless performance, but can play a role in energy-saving power	
WMM Parameters	Press WMM Configuration , the webpage will jump to the configuration page of Wi-Fi multimedia.	
Multicast-to- Unicast Converter	Enable/Disable Multicast-to-Unicast. By default, it is Disabled.	

Wireless Security

Table 46 Wireless security



For different encryption mode, the web interface will be different, user can configure the corresponding parameters under the mode you select. See section Wireless Security

WMM

See WMM.

WDS

See WDS.

WPS

See WPS.

Station Info

See Station Info.

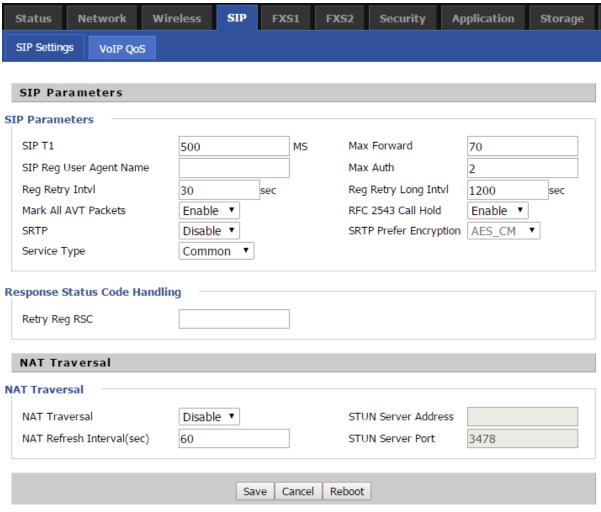
Advanced

See Advanced.

SIP

SIP Settings

Table 47 SIP settings

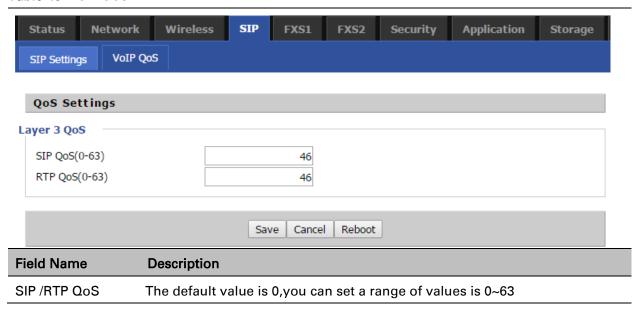


Field Name	Description
SIP T1	The minimum scale of retransmission time
Max Forward	SIP contains Max Forward message header fields used to limit the requests for forwards.
SIP Reg User Agent Name	The agent name of SIP registered user
Max Auth	The maximum number of retransmissions

Mark All AVT Packets	Voice packet marking to enable this item will see the mark on the voice message when the call environment changed (such as press a key during the call)
RFC 2543 Call Hold	Enable the Connection Information field displays the address is 0.0.0.0 in the invite message of Hold. Disable the Connection Information field displays the device IP address in the invite message of Hold.
SRTP	Whether to enable the call packet encryption function
SRTP Prefer Encryption	The preferred encryption type of calling packet (the Message body of INVITE Message)
Service Type	Choose the server type
NAT Traversal	 Enable/Disable NAT Traversal cnPilot Home R200x/R201x supports STUN Traversal; if user wants to traverse NAT/Firewall, select the STUN.
STUN Server Address	Add the correct STUN service provider IP address.
NAT Refresh Interval	Set NAT Refresh Interval, default is 60s.
STUN Server Port	Set STUN Server Port, default is 5060.

VoIP QoS

Table 48 VoIP QoS



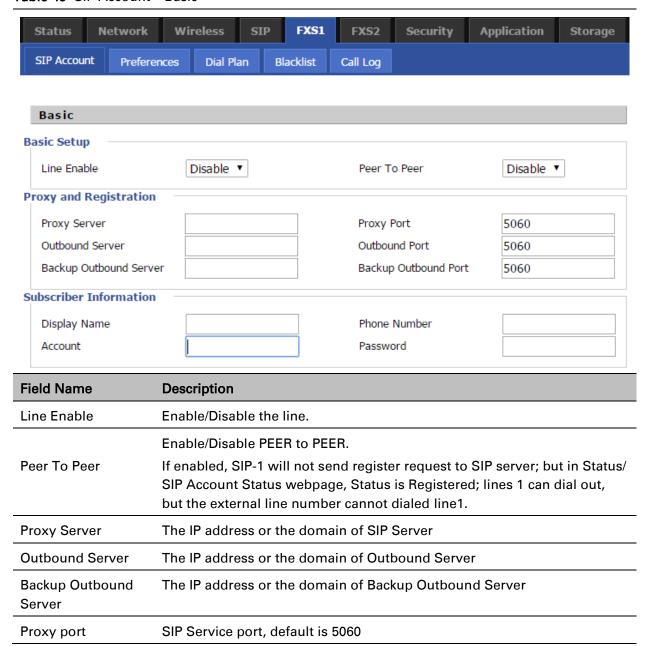
FXS₁

SIP Account

Basic

Set the basic information provided by your VOIP Service Provider, such as Phone Number, Account, password, SIP Proxy and others.

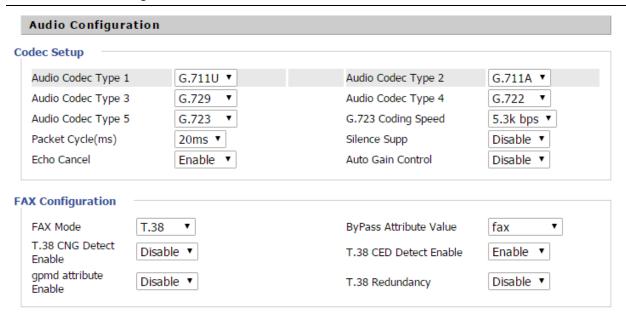
Table 49 SIP Account - Basic



Outbound Port	Outbound Proxy's Service port, default is 5060
Backup Outbound Port	Backup Outbound Proxy's Service port, default is 5060
Display Name	The number will be displayed on LCD
Phone Number	Enter telephone number provided by SIP Proxy
Account	Enter SIP account provided by SIP Proxy
Password	Enter SIP password provided by SIP Proxy

Audio Configuration

Table 50 Audio configuration

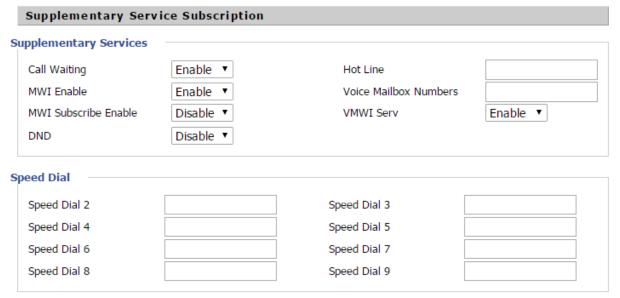


Field Name	Description
Audio Codec Type1	Choose the audio codec type from G.711U, G.711A, G.722, G.729, G.723
Audio Codec Type2	Choose the audio codec type from G.711U, G.711A, G.722, G.729, G.723
Audio Codec Type3	Choose the audio codec type from G.711U, G.711A, G.722, G.729, G.723
Audio Codec Type4	Choose the audio codec type from G.711U, G.711A, G.722, G.729, G.723
Audio Codec Type5	Choose the audio codec type from G.711U, G.711A, G.722, G.729, G.723

G.723 Coding Speed	Choose the speed of G.723 from 5.3kbps and 6.3kbps
Packet Cycle	The RTP packet cycle time, default is 20ms
Silence Supp	Enable/Disable silence support.
Echo Cancel	Enable/Disable echo cancel. By default, it is enabled.
Auto Gain Control	Enable/Disable auto gain.
T.38 Enable	Enable/Disable T.38
T.38 Redundancy	Enable/Disable T.38 Redundancy
T.38 CNG Detect Enable	Enable/Disable T.38 CNG Detect
gpmd attribute Enable	Enable/Disable gpmd attribute.

Supplementary Service Subscription

Table 51 Supplementary service

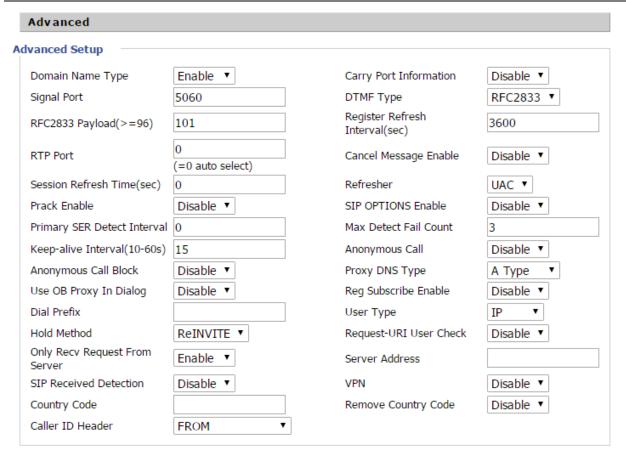


Field Name	Description
Call Waiting	Enable/Disable Call Waiting
Hot Line	Fill in the hotline number. Pickup handset or press hands-free or headset button, the device will dial out the hotline number automatically.
MWI Enable	Enable/Disable MWI (message waiting indicate). If the user needs to user voice mail, please enable this feature.
MWI Subscribe Enable	Enable/Disable MWI Subscribe

Voice Mailbox Numbers	Fill in the voice mailbox phone number, Asterisk platform, for example, its default voice mail is *97	
VMWI Serv	Enable/Disable VMWI service.	
DND	Enable/Disable DND (do not disturb). If enable, any phone call cannot arrive at the device; default is disable.	
Speed Dial	Enter the speed dial phone numbers. Dial *74 to active speed dial function. Then press the speed dial numbers, for example, press 2, phone dials 075526099365 directly.	

Advanced

Table 52 Advanced



Field Name	Description
Domain Name Type	If or not use domain name in the SIP URI.

Carry Port Information	If or not carry port information in the SIP URI.	
Signal Port	The local port of SIP protocol, default is 5060.	
DTMF Type	Choose the DTMF type from Inbound, RFC2833 and SIP INFO.	
RFC2833 Payload(>=96)	User can use the default setting.	
Register Refresh Interval	The interval between two normal Register messages. You can use the default setting.	
RTP Port	Set the port to send RTP.	
	The device will select one idle port for RTP if you set "0"; otherwise use the value which user sets.	
Cancel Message Enable	When you set enable, an unregistered message will be sent before registration, while you set disable, unregistered message will not be sent before registration. You should set the option for different Proxy.	
Session Refresh Time(sec)	Time interval between two sessions, you can use the default settings.	
Refresher	Choose refresher from UAC and UAS.	
Prack Enable	Enable/Disable prack.	
SIP OPTIONS Enable	When you set enable, the device will send SIP-OPTION to the server, instead of sending periodic Hello message. The sending interval is Keepalive interval.	
Primary SER Detect Interval	Test interval of the primary server, the default value is 0, it represents disable.	
Max Detect Fail Count	Interval of detection of the primary server fail; the default value is 3, it means that if detect 3 times fail; the device will no longer detect the primary server.	
Keep-alive Interval(10-60s)	The interval that the device will send an empty packet to proxy.	
Anonymous Call	Enable/Disable anonymous call.	
Anonymous Call Block	Enable/Disable anonymous call block.	
Proxy DNS Type	Set the DNS server type, choose from A type and DNS SRV.	
Use OB Proxy In Dialog	If or not use OB Proxy In Dialog.	
Reg Subscribe Enable	If enable, subscribing will be sent after registration message, if not enable, do not send subscription.	

Dial Prefix	The number will be added before your telephone number when making calls.	
User Type	Choose the User Type from IP and Phone.	
Hold Method	Choose the Hold Method from ReINVITE and INFO.	
Request-URI User Check	Enable/Disable the user request URI check.	
Only Recv request from server	est Enable/Disable the only receive request from server.	
Server Address	The IP address of SIP server.	
SIP Received Detection	Enable/Disable SIP Received Detection, if enable, use it to confirm the public network address of the device.	

Preferences

Volume Settings

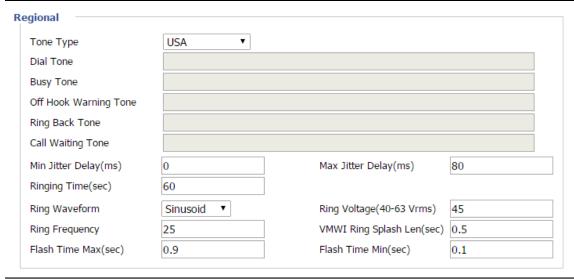
Table 53 Volume settings



Field Name	Description
Handset Input Gain	Adjust the handset input gain from 0 to 7.
Handset Volume	Adjust the output gain from 0 to 7.

Regional

Table 54 Regional



Field Name	Description	
Tone Type	Choose tone type form China, US, Hong Kong and so on.	
Dial Tone	Dial Tone	
Busy Tone	Busy Tone	
Off Hook Warning Tone	Off Hook warning tone	
Ring Back Tone	Ring back tone	
Call Waiting Tone	Call waiting tone	
Min Jitter Delay	The Min value of home gateway's jitter delay, home gateway is an adaptive jitter mechanism.	
Max Jitter Delay	The Max value of home gateway's jitter delay, home gateway is an adaptive jitter mechanism.	
Ringing Time	How long CnPilot Home R200x will ring when there is an incoming call.	
Ring Waveform	Select regional ring waveform, options are Sinusoid and Trapezoid, the default Sinusoid.	
Ring Voltage	Set ringing voltage, the default value is 70	
Ring Frequency	Set ring frequency, the default value is 25	
VMWI Ring Splash Len(sec)	Set the VMWI ring splash length, default is 0.5s.	
Flash Time Max(sec)	Set the Max value of the device's flash time, the default value is 0.9	
Flash Time Min(sec)	Set the Min value of the device's flash time, the default value is 0.1	

Features and Call Forward

Table 55 Features and call forward

Features			
All Forward	Disable ▼	Busy Forward	Disable ▼
No Answer Forward	Disable ▼		
Call Forward			
All Forward		Busy Forward	
No Answer Forward		No Answer Timeout	20
Feature Code			
Hold Key Code	*77	Conference Key Code	*88
Transfer Key Code	*98	IVR Key Code	***
R Key Enable	Disable ▼	R Key Cancel Code	R1 ▼
R Key Hold Code	R2 ▼	R Key Transfer Code	R4 ▼
R Key Conference Code	R3 ▼	Speed Dial Code	*74

Field Name		Description
	All Forward	Enable/Disable forward all calls
Features	Busy Forward	Enable/Disable busy forward.
	No Answer Forward	Enable/Disable no answer forward.
Call Forward	All Forward	Set the target phone number for all forward. The device will forward all calls to the phone number immediately when there is an incoming call.
	Busy Forward	The phone number which the calls will be forwarded to when line is busy.
	No Answer Forward	The phone number which the call will be forwarded to when there's no answer.
	No Answer Timeout	The seconds to delay forwarding calls, if there is no answer at your phone.
	Hold key code	Call hold signatures, default is *77.
Feature Code	Conference key code	Signature of the tripartite session, default is *88.
	Transfer key code	Call forwarding signatures, default is *98.

	IVR key code	Signatures of the voice menu, default is ****.
	R key enable	Enable/Disable R key way call features.
	R key cancel code	Set the R key cancel code, option are ranged from R1 to R9, default value is R1.
	R key hold code	Set the R key hold code, options are ranged from R1 to R9, default value is R2.
	R key transfer code	Set the R key transfer code, options are ranged from R1 to R9, default value is R4.
	R key conference code	Set the R key conference code, options are ranged from R1 to R9, default value is R3.
	Speed Dial Code	Speed dial code, default is *74.

Miscellaneous

Table 56 Miscellaneous

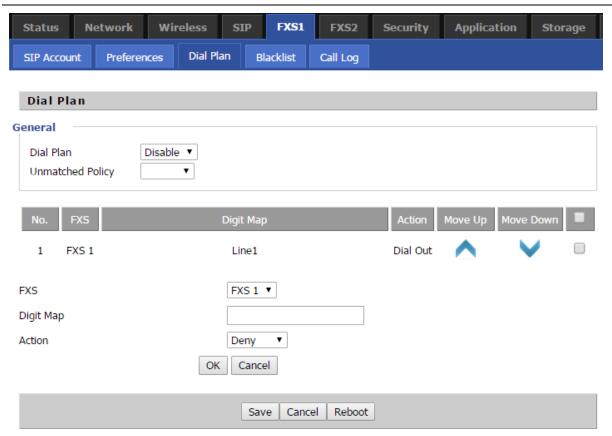


Field Name	Description	
Codec Loop Current	Set off-hook loop current, default is 26	
Impedance Maching	Set impedance matching, default is US PBX,Korea,Taiwan(600).	
CID service	Enable/Disable displaying caller ID; If enable, caller ID is displayed when there is an incoming call or it won't be displayed. Default is enable.	
CWCID Service	Enable/Disable CWCID. If enable, the device will display the waiting call's caller ID, or it won't display. Default is disable.	
Dial Time Out	How long cnPilot Home will sound dial out tone when cnPilot Home dials a number.	
Call Immediately Key	ly Choose call immediately key form * or #.	
ICMP Ping	Enable/Disable ICMP Ping.	
	If enable this option, home gateway will ping the SIP Server every interval time, otherwise, It will send "hello" empty packet to the SIP Server.	
Escaped char enable	Open special character translation function; if enable, when you press the # key, it will be translated to 23%, when disable, it is just #	

Dial Plan

Parameters and Settings

Table 57 Parameters and settings



Field Name	Description	
Dial Plan	Enable/Disable dial plan.	
Line	Set the line.	
Digit Map	Enter the sequence used to match input number	
	The syntactic, please refer to the following Dial Plan Syntactic	
Action	Choose the dial plan mode from Deny and Dial Out.	
	Deny means CnPilot Home will reject the matched number, while Dial Out means CnPilot Home will dial out the matched number.	
Move Up	Move the dial plan up the list	
Move Down	Move the dial plan down the list	

Adding one Dial Plan

 Table 58
 Adding one dial plan

Dial Plan			
General			
Dial Plan Disable Unmatched Policy	T		
No. FXS	Digit Map Action Move Up Move Down		
FXS	FXS 1 ▼		
Digit Map			
Action	Deny ▼		
	OK Cancel		
Description			
Step 1. Enable Dial Plan			
Step 2. Click Add button, and the configuration table			
Step 3. Fill in the value of parameters.			
Step 4. Press OK button to end configuration.			

Dial Plan Syntactic

Table 59 Dial Plan

No.	String	Description	
1	0123456789*#	Allowed characters	
2	х	Lowercase letter x stands for one legal character	
		To match one character form sequence.	
3	[sequence]	For example: 1. [0-9]: match one digit form 0 to 9 2. [23-5*]: match one character from 2 or 3 or 4 or 5 or *	
4	x.	Match to X^0 , X^1 , X^2 , X^3 X^n For example:	
		"01.":can match "0", "01", "011", "0111",, "01111"	

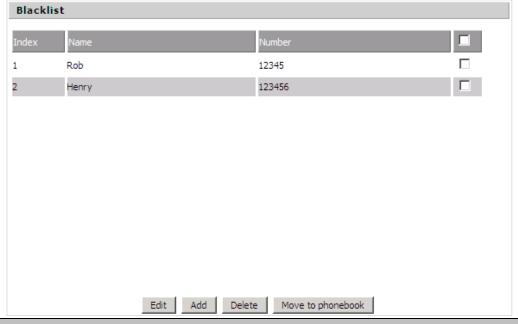
5	<dialed:substituted></dialed:substituted>	Replace dialed with substituted. For example:
		<8:1650>123456: input is "85551212", output is "16505551212"
		Make outside dial tone after dialing "x", stop until dialing character "y"
6	x,y	For example :
	"	"9,1xxxxxxxxxx":the device reports dial tone after inputting "9", stops tone until inputting "1"
		"9,8,010x": make outside dial tone after inputting "9", stop tone until inputting "0"
		Set the delayed time.
7	Т	For example:
		"<9:111>T2": The device will dial out the matched number "111" after 2 seconds.

Blacklist

In this page, user can upload or download blacklist file, and can add or delete or edit blacklist one by one.

Table 60 Blacklist





Description

Click to select the blacklist file and click upload CSV to upload it to CnPilot Home; Click download CSV to save the blacklist file to your local computer.

Select one contact and click edit to change the information, click delete to delete the contact, click Move to phonebook to move the contact to phonebook.

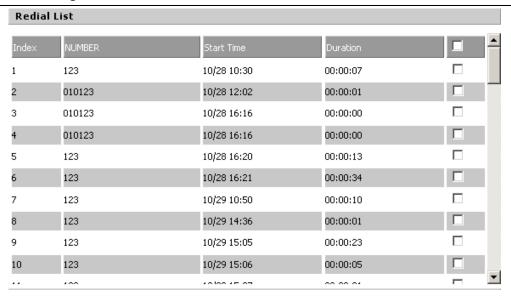
Click Add to add one blacklist, enter the name and phone number, click OK to confirm and click cancel to cancel.

Name	Ded
Number	123589
OK	Cancel

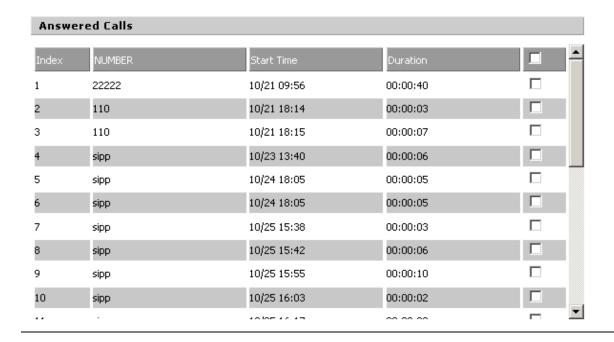
Call Log

To view the call log information such as redial list (incoming call), answered call and missed call.

Table 61 Call log



Redial List



Answered Calls Missed Calls Index NUMBER Start Time Duration 1 110 10/21 09:50 00:00:03 2 555 10/22 12:04 00:00:03 Missed Calls

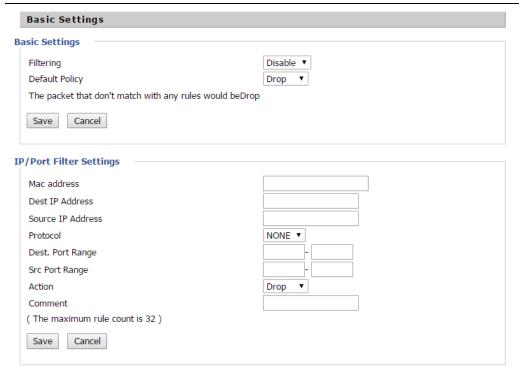
FXS2

The settings of FXS2 are the same as FXS1. See FXS1 on page 81.

Security

Filtering Setting

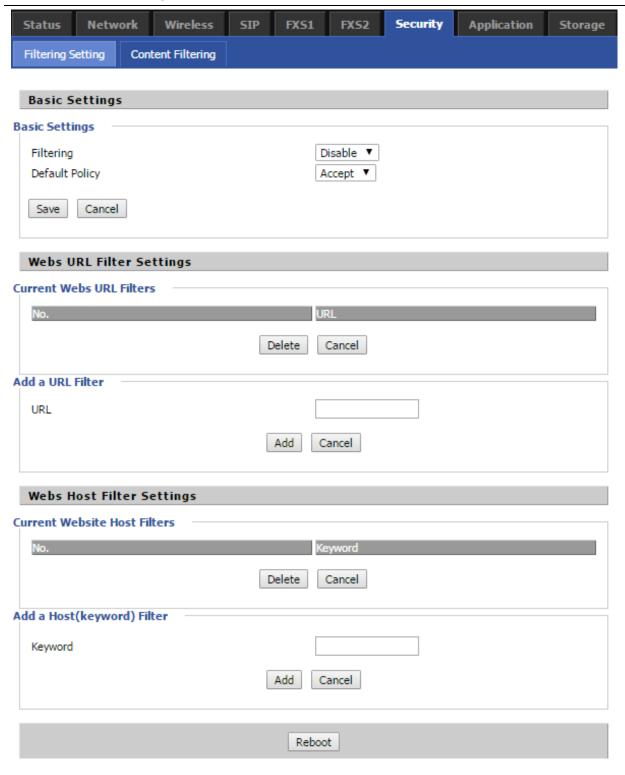
Table 62 Filtering setting



Field Name	Description
Filtering	Enable/Disable filter function
Default Policy	Choose to drop or accept filtered MAC addresses
Mac address	Add the Mac address filtering
Dest IP address	Destination IP address
Source IP address	Source IP address
Protocol	Select a protocol name, support for TCP, UDP and TCP/UDP
Dest. Port Range	Destination port ranges
Src Port Range	Source port range
Action	You can choose to receive or give up; this should be consistent with the default policy.
Comment	Add callout
Delete	Delete selected item

Content Filtering

Table 63 Content filtering



Field Name	Description
Filtering	Enable/Disable content Filtering
Default Policy	The default policy is to accept or to prohibit filtering rules
Current Webs URL Filters	List the URL filtering rules that already existed (blacklist)
Delete/Cancel	You can choose to delete or cancel the existing filter rules
Add a URL Filter	Add URL filtering rules
Add/Cancel	Click adds to add one rule or click cancel.
Current Website Host Filters	List the keywords that already exist (blacklist)
Delete/Cancel	You can choose to delete or cancel the existing filter rules the existing keywords.
Add a Host Filter (Keyword)	Add keywords
Add/Cancel	Click the Add or cancel

Application

UPnP

UPnP (Universal Plug and Play) supports zero-configuration networking, and can automatically discover a variety of networked devices. When UPnP is enabled, the connected device is allowed to access the network, obtain an IP address, and convey performance information. If the network has a DHCP and DNS server, the connected device can automatically obtain DHCP and DNS services.

UPnP devices can be automatically added to the network without affecting previously-connected devices.

Table 64 UPnP



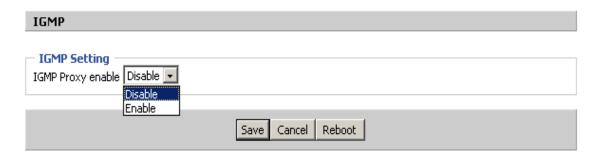
Field Name	Description
UPnP enable	Enable/Disable UPnP function.

IGMP

Multicast has the ability to send the same data to multiple devices.

IP hosts use IGMP (Internet Group Management Protocol) report multicast group memberships to the neighboring routers to transmit data, at the same time, the multicast router use IGMP to discover which hosts belong to the same multicast group.

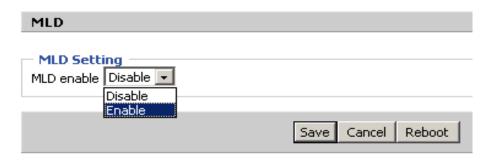
Table 65 IGMP



Field Name	Description
IGMP Proxy enable	Enable/Disable IGMP function.

MLD

Table 66 MLD



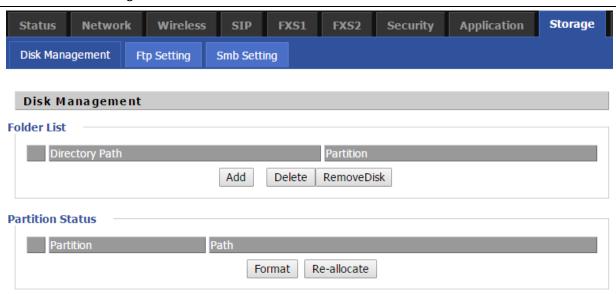
Field Name	Description
MLD enable	Enable/Disable MLD function (Multicast Listener Discovery)

Storage

Disk Management

This page is used to manage the USB storage device.

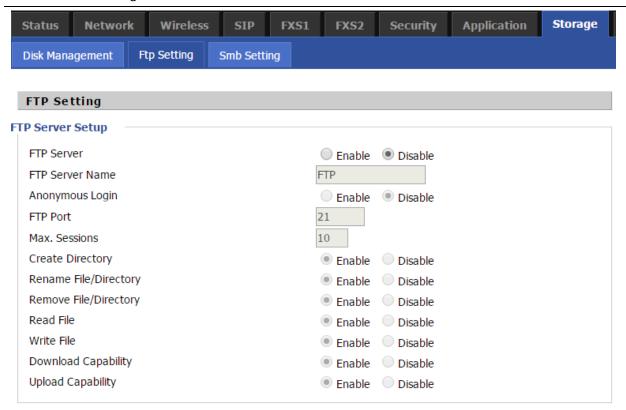
Table 67 Disk Management



Field Name	Description
Add	Adding files to the USB storage device
Delete	Remove the USB storage device file
Remove Disk	Transfer files within a USB storage device
Format	Format the USB storage device
Re-allocate	Reset the USB storage device

FTP Setting

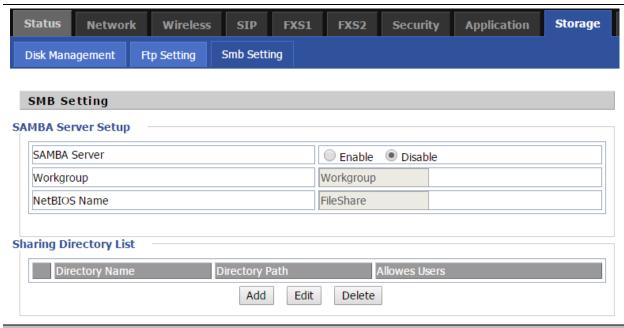
Table 68 FTP Setting



Field Name	Description
FTP Server	Enable/Disable FTP server
FTP Server Name	Set the FTP server name
Anonymous Login	If or not support anonymous login
FTP Port	Set FTP server port number
Max. Sessions	Maximum number of connections
Create Directory	Enable/Disable create directory
Rename File/Directory	Enable/Disable rename file/directory
Remove File/Directory	Enable/Disable transfer of files/directories
Read File	Enable/Disable read files
Write File	Enable/Disable write files
Download Capability	Enable/Disable download capability function.
Upload Capability	Enable/Disable upload capability function

Smb Setting

Table 69 Smb setting



Field Name	Description
SAMBA Server	Enable/Disable SAMBA server
Workgroup	Enter the working group
NetBIOS Name	Network basic input/output system name
Add	Add a shared file
Edit	Edit a shared file
Del	Delete a shared file
Add	Add a shared file
Edit	Edit a shared file
Del	Delete a shared file

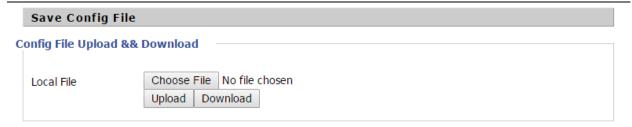
Administration

The user can manage the device in these webpages; you can configure the Time/Date, password, web access, system log and associated configuration TR069.

Management

Save config file

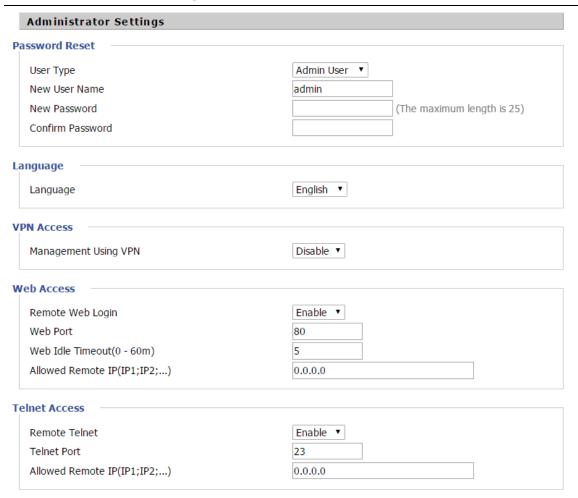
Table 70 Save Config File



Field Name	Description
Config file upload and download	Upload: click on browse, select file in the local, press the upload button to begin uploading files
	Download: click to download, and then select contains the path to download the configuration file

Administrator settings

Table 71 Administrator settings

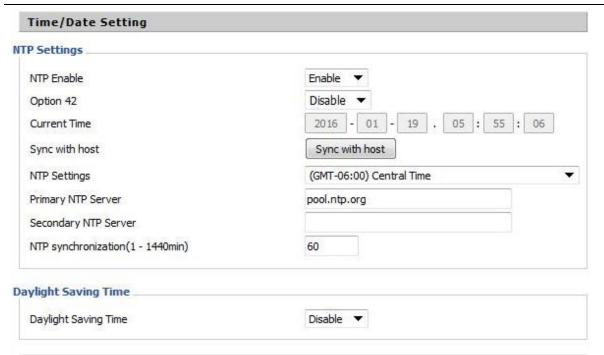


Field Name	Description
User type	Choose the user type from admin user and normal user and basic user.
New User Name	You can modify the user name, set up a new user name
New Password	Input the new password
Confirm Password	Input the new password again
Language	Select the language for the web, the device support Chinese, English, and Spanish and so on.
Remote Web Login	Enable/Disable remote Web login
Web Port	Set the port value which is used to login from Internet port and PC port, default is 80.

Web Idle timeout	Set the Web Idle timeout time. The webpage can be logged out after Web Idle Timeout without any operation.
Allowed Remote IP(IP1,IP2,)	Set the IP from which a user can login the device remotely.
Remote Telnet	Enable/Disable remote telnet login Note Telnet access is disabled by default.
Telnet Port	Set the port value which is used to telnet to the device.

NTP settings

Table 72 NTP settings

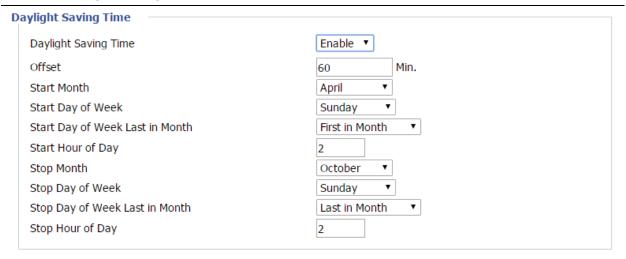


Field Name	Description
NTP Enable	Enable/Disable NTP
Option 42	Enable/Disable DHCP option 42. This option specifies a list of the NTP servers available to the client by IP address.
Current Time	Display current time
NTP Settings	Setting the Time Zone
Primary NTP Server	Primary NTP server's IP address or domain name

Secondary NTP Server	Options for NTP server's IP address or domain name
NTP synchronization	NTP synchronization cycle, cycle time can be 1 to 1440 minutes in any one, the default setting is 60 minutes

Daylight Saving Time

Table 73 Daylight Saving Time



Procedure

- Step 1. Enable Daylight Savings Time.
- Step 2. Set value of offset for Daylight Savings Time
- Step 3: Set starting Month/Week/Day/Hour in Start Month/Start Day of Week Last in Month/Start Day of Week/Start Hour of Day, analogously set stopping Month/Week/Day/Hour in Stop Month/Stop Day of Week Last in Month/Stop Day of Week/Stop Hour of Day.
- Step 4.Press Saving button to save and press Reboot button to active changes.

System Log Setting

Table 74 System log Setting



Field Name	Description
Syslog Enable	Enable/Disable syslog function
Syslog Level	Select the system log, there is INFO and Debug two grades, the Debug INFO can provide more information.

Remote Syslog Enable	Enable/Disable remote syslog function.
Remote Syslog server	Add a remote server IP address.
Syslog Enable	Enable/Disable syslog function
Syslog Level	Select the system log, there is INFO and Debug two grades, the Debug INFO can provide more information.

Factory Defaults Setting

Table 75 Factory Defaults Setting



Description

When enabled, the device may not be reset to factory defaults until this parameter is reset to Disable.

Factory Defaults

Table 76 Factory Defaults

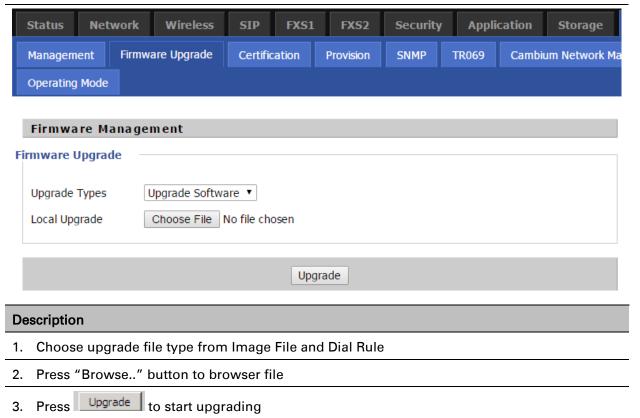
Reset to Factory Defaults Factory Default Factory Default

Description

Click Factory Default to restore the residential gateway to factory settings.

Firmware Upgrade

Table 77 Firmware upgrade



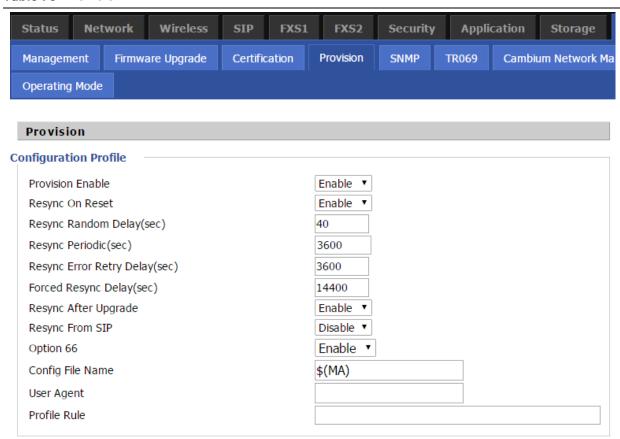
Provision

Provisioning allows CnPilot Home R200x/R201x to auto-upgrade and auto-configure devices which support TFTP, HTTP and HTTPs .

- Before testing or using TFTP, user should have tftp server and upgrading file and configuring file.
- Before testing or using HTTP, user should have http server and upgrading file and configuring file.
- Before testing or using HTTPS, user should have https server and upgrading file and configuring file and CA Certificate file (should same as https server's) and Client Certificate file and Private key file

User can upload a CA Certificate file and Client Certificate file and Private Key file in the Security page.

Table 78 Provision



Field Name	Description
Provision Enable	Enable provision or not.
Resync on Reset	Enable resync after restart or not

Resync Random Delay(sec)	Set the maximum delay for the request of synchronization file. The default is 40.
Resync Periodic(sec)	If the last resync was failure, CnPilot Home R200x will retry resync after the "Resync Error Retry Delay" time, default is 3600s.
Resync Error Retry Delay(rec)	Set the periodic time for resync, default is 3600s.
Forced Resync Delay(sec)	If it's time to resync, but CnPilot Home R200x is busy now, in this case, CnPilot Home R200x will wait for a period time, the longest is "Forced Resync Delay", default is 14400s, when the time over, CnPilot Home R200x will forced to resync.
Resync After Upgrade	Enable firmware upgrade after resync or not. The default is Enabled.
Resync From SIP	Enable/Disable resync from SIP.
Option 66	It is used for In-house provision mode only. When use TFTP with option 66 to realize provisioning, user must input right configuration file name in the webpage. When disable Option 66, this parameter has no effect.
Config File Name	It is used for In-house provision mode only. When use TFTP with option 66 to realize provisioning, user must input right configuration file name in the webpage. When disable Option 66, this parameter has no effect.
Profile Rule	URL of profile provision file Note that the specified file path is relative to the TFTP server's virtual root directory.

Table 79 Firmware Upgrade



Field Name	Description
Upgrade Enable	Enable firmware upgrade via provision or not.
Upgrade Error Retry Delay(sec)	If the last upgrade fails, CnPilot Home R200x will try upgrading again after "Upgrade Error Retry Delay" period, default is 3600s.
Upgrade Rule	URL of upgrade file

SNMP

Table 80 SNMP



Field Name	Description
SNMP Service	Enable or Disable the SNMP service
Trap Server Address	Enter the trap server address for sending SNMP traps
Read Community Name	String value that is used as a password to request information via SNMP from the device
Write Community Name	String value that is used as a password to write configuration values to the device via SNMP
Trap Community	String value used as a password for retrieving traps from the device
Trap period interval(sec)	The interval for which traps are sent from the device

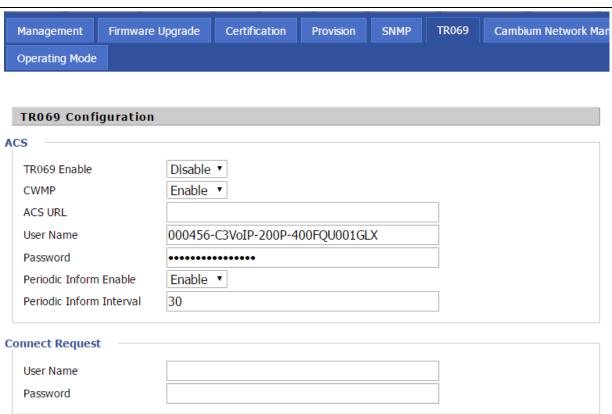
TR-069

TR-069 provides the possibility of auto configuration of internet access devices and reduces the cost of management. TR-069 (short for Technical Report 069) is a DSL Forum technical specification entitled CPE WAN Management Protocol (CWMP). It defines an application layer protocol for remote management of end-user devices. Using TR-069, the terminals establish connection with the Auto Configuration Servers (ACS) and get configured automatically.

Device Configuration using TR-069

The TR-069 configuration page is available under Administration menu.

Table 81 TR069



Field Name	Description
ACS parameters	
TR069 Enable	Enable or Disable TR069
CWMP	Enable or Disable CWMP
ACS URL	ACS URL address
User Name	ACS username
Password	ACS password

Periodic Inform Enable	Enable the function of periodic inform or not. By default it is Enabled
Periodic Inform Interval	Periodic notification interval with the unit in seconds. The default value is 43200s
Connect Request parameters	
User Name	The username used to connect the TR069 server to the DUT.
Password	The password used to connect the TR069 server to the DUT.

Friendly Platform Operation

Login Friendly Platform

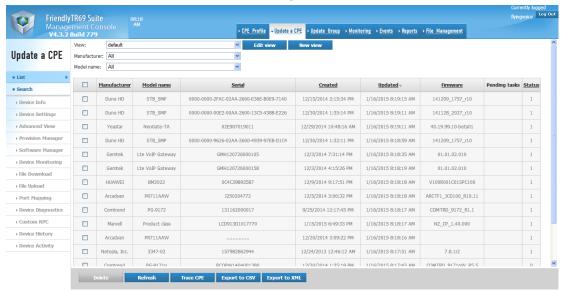
Enter the friendly server URL in the browser:

http://testui.friendly-tech.com/CPEAdmin/

Account and password are provided by the server:

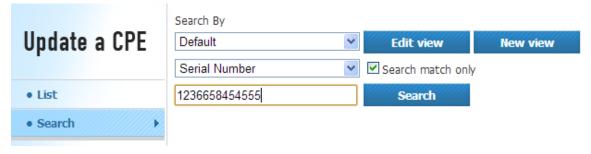
Account : flyingvoice password : flying11

Enter TR069 server interface, As shown in Figure:



Search Device

 Click on the Search menu. Then select the Serial Number, and fill in the equipment S/N, then click Search.



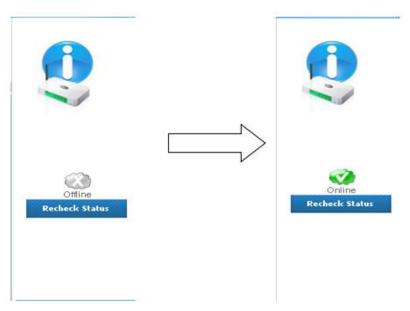
2. Click on the Device Info menu item, and you can see basic information about the test equipment. As shown in Figure: (Button on the bottom of the device can perform basic operations, such as reboot.)





Quick Fix Select case Select case ✓ Go

3. If the device is properly connected server, offline will be online. That is a successful connection:



If you could not find the device in the list, please check if the device WEB page filled in correctly.

Get Device Info

Click on the Advanced View menu button, you can do some node. As shown in Figure:





1. Get AuthUserName of line1

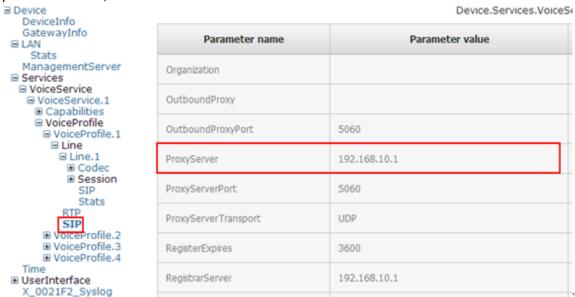
Click on the top menu options and parameter values can be obtained depending on the options in the form. For example, if you want to get AuthUserName of line1, VOIP need to select the menu, and click Options VoiceProfile.1 next sip, you can get the value in the right AuthUserName.



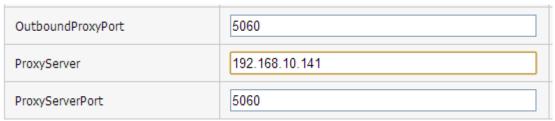
4.4 Set Device Info

1. Set ProxyServer

The lower end of the button "Edit" can set new values for writable nodes. After clicking edit, fill in the new value directly in the box Parameter value field after the node name. For example, if set ProxyServer of Line1, the current value is followed:



Then click edit, and fill in the new ProxyServer.



Click to send update after modification.



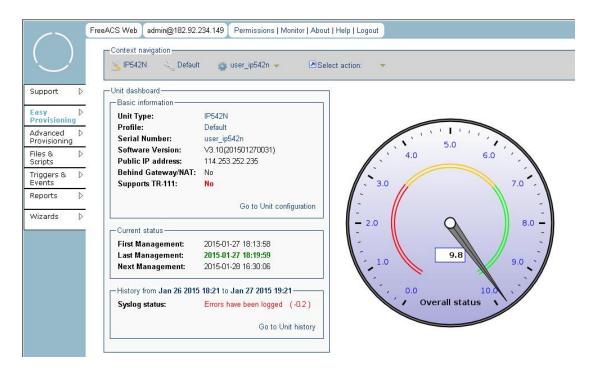
4.5 Firmware Upgrade

Under is firmware upgrading operation on FreeACS.

1. Equipment connection configure

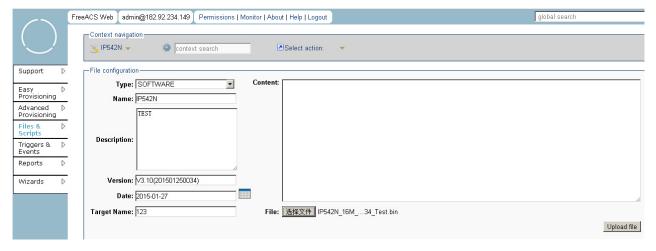


If the connection is successful, you will see the following pages.

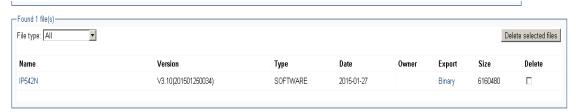


2. Upload new firmware

Choose File & Script enter the appropriate documentation, select the corresponding firmware, click button of upload file to upload new firmware.

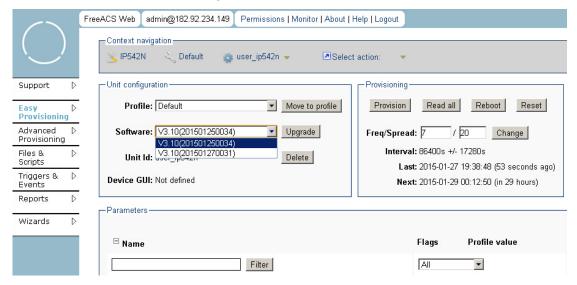


Uploaded firmware information will appear at the bottom.



3. Firmware Upgrade

Select firmware version, and then click upgrade.



3. Login web inspection equipment

If the upgrade is successful, you can check the firmware version number.



Here you can see the firmware has been updated to the required firmware version.

5 TR-069 Profile

Under nodes base on TR098, TR104 and TR111.

```
{"InternetGatewayDevice", },
    {"DeviceSummary", },
    {"LANDeviceNumberOfEntries", },
    {"WANDeviceNumberOfEntries", },
    {"DeviceInfo", },
    {"Manufacturer", },
    {"ManufacturerOUI", },
    {"ModelName", },
```

```
{"Description", },
    {"ProductClass", },
    {"SerialNumber", },
    {"HardwareVersion", },
    {"SoftwareVersion", },
    {"SpecVersion", },
    {"ProvisioningCode", },
    {"UpTime", },
    {"DeviceLog", },
{"", },
{"ManagementServer", },
    {"URL", },
    {"Username", },
    {"Password", },
    {"PeriodicInformEnable", },
    {"PeriodicInformInterval", },
    {"PeriodicInformTime", },
    {"ParameterKey", },
    {"ConnectionRequestURL", },
    {"ConnectionRequestUsername", },
    {"ConnectionRequestPassword", },
    {"UpgradesManaged", },
    {"UDPConnectionRequestAddress", },
    {"UDPConnectionRequestAddressNotificationLimit", },
    {"STUNEnable", },
    {"STUNServerAddress", },
    {"STUNServerPort", },
    {"STUNUsername", },
    {"STUNPassword", },
    {"STUNMaximumKeepAlivePeriod", },
    {"STUNMinimumKeepAlivePeriod", },
    {"NATDetected", },
  {"", },
  {"UPnP", },
         {"Device", },
```

```
{"UPnPIGD", },
         {"", },
{"", },
{"IPPingDiagnostics", },
    {"DiagnosticsState", },
    {"Interface", },
    {"Host", },
    {"NumberOfRepetitions", },
    {"Timeout", },
    {"DataBlockSize", },
    {"DSCP", },
    {"SuccessCount", },
    {"FailureCount", },
    {"AverageResponseTime", },
    {"MinimumResponseTime", },
    {"MaximumResponseTime", },
{"", },
  {"DownloadDiagnostics", },
         {"DiagnosticsState", },
         {"Interface", },
         {"DownloadURL", },
         {"DSCP", },
         {"EthernetPriority", },
         {"ROMTime", },
         {"BOMTime", },
         {"EOMTime", },
         {"TestBytesReceived", },
  //
         {"TotalBytesReceived", },
         {"TCPOpenRequestTime", },
         {"TCPOpenResponseTime", },
  {"", },
  {"UploadDiagnostics", },
```

```
{"DiagnosticsState", },
         {"Interface", },
         {"UploadURL", },
         {"DSCP", },
         {"EthernetPriority", },
         {"TestFileLength", },
         {"ROMTime", },
         {"BOMTime", },
         {"EOMTime", },
  //
         {"TotalBytesSent", },
         {"TCPOpenRequestTime", },
         {"TCPOpenResponseTime", },
  {"", },
{"Time", },
    {"NTPServer1", },
    {"NTPServer2", },
{"", },
{"UserInterface", },
    {"User", },
        {"1", },
            {"Enable", },
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    {"DefaultConnectionService", },
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            {"Type", },
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            {"DestSubnetMask", },
            {"SourceIPAddress", },
            {"SourceSubnetMask", },
            {"GatewayIPAddress", },
            {"Interface", },
            {"ForwardingMetric", },
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        {"LANUSBInterfaceNumberOfEntries", },
        {"LANWLANConfigurationNumberOfEntries", },
        {"LANHostConfigManagement", },
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            {"DHCPServerEnable", },
            {"DHCPRelay", },
            {"MinAddress", },
            {"MaxAddress", },
            {"ReservedAddresses", },
            {"SubnetMask", },
            {"DNSServers", },
            {"DomainName", },
            {"IPRouters", },
                      {"DHCPLeaseTime", },
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            {"IPInterfaceAddressingType", },
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        {"Status", },
        {"MACAddress", },
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        {"MaxBitRate", },
        {"DuplexMode", },
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        {"Status", },
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        {"MaxBitRate", },
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        {"SSID", },
        {"BeaconType", },
        {"MACAddressControlEnabled", },
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        {"KeyPassphrase", },
        {"WEPEncryptionLevel", },
        {"BasicEncryptionModes", },
        {"BasicAuthenticationMode", },
        {"WPAEncryptionModes", },
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        {"ChannelsInUse", },
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        {"OperationalDataTransmitRates", },
        {"PossibleDataTransmitRates", },
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        {"AutoRateFallBackEnabled", },
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        {"TotalBytesReceived", },
        {"TotalPacketsSent", },
        {"TotalPacketsReceived", },
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                {"AssociatedDeviceIPAddress", },
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                {"X_AssociatedDeviceSignalStrength", },
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        {"", },
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            {"", },
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            {"Layer1DownstreamMaxBitRate", },
            {"PhysicalLinkStatus", },
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            {"TotalBytesReceived", },
            {"TotalPacketsSent", },
            {"TotalPacketsReceived", },
        {"", },
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                {"WANPPPConnectionNumberOfEntries", },
                {"WANIPConnection", },
                    {"1", },
                        {"Enable", },
                         {"ConnectionStatus", },
                         {"PossibleConnectionTypes", },
                         {"ConnectionType", },
                        {"Name", },
                         {"Uptime", },
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        {"NATEnabled", },
        {"AddressingType", },
        {"ExternalIPAddress", },
        {"SubnetMask", },
        {"DefaultGateway", },
        {"DNSEnabled", },
        {"DNSOverrideAllowed", },
        {"DNSServers", },
        {"MACAddress", },
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        {"RouteProtocolRx", },
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                {"ExternalPort", },
                {"InternalPort", },
                {"PortMappingProtocol", },
                {"InternalClient", },
                {"PortMappingDescription", },
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        {"", },
        {"Stats", },
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            {"EthernetBytesReceived", },
            {"EthernetPacketsSent", },
            {"EthernetPacketsReceived", },
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{"", },
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{"DNSOverrideAllowed", },
{"DNSServers", },
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{"", },
{"Stats", },
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    {"EthernetBytesReceived", },
    {"EthernetPacketsSent", },
    {"EthernetPacketsReceived", },
{"", },
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{"", },
                {"", },
            {"", },
        {"", },
    {"", },
{"", },
/*TR104 for VOIP setting*/
{"Services", },
    {"VoiceService", },
        {"1", },
            {"VoiceProfileNumberOfEntries", },
            {"Capabilities", },
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                {"MaxSessionsPerLine", },
                {"MaxSessionCount", },
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                {"Regions", },
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                {"SRTP", },
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                {"DSCPCoupled", },
                {"EthernetTaggingCoupled", },
                {"PSTNSoftSwitchOver", },
                {"FaxT38", },
                {"FaxPassThrough", },
                {"ModemPassThrough", },
                {"ToneGeneration", },
                {"RingGeneration", },
                {"NumberingPlan", },
                {"ButtonMap", },
                {"VoicePortTests", },
                {"SIP", },
                    {"Role", },
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                    {"Transports", },
                    {"URISchemes", },
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        {"ResponseMap", },
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            {"Codec", },
            {"BitRate", },
            {"PacketizationPeriod", },
            {"SilenceSuppression", },
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    {"", },
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    {"1", },
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        {"Reset", },
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        {"Name", },
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        {"DTMFMethodG711", },
        {"SIP", },
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            {"ProxyServerPort", },
            {"ProxyServerTransport", },
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            {"RegistrarServerPort", },
            {"RegistrarServerTransport", },
            {"UserAgentDomain", },
            {"UserAgentPort", },
            {"UserAgentTransport", },
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            {"OutboundProxyPort", },
            {"Organization", },
            {"RegistrationPeriod", },
            {"RegisterExpires", },
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{"UseCodecPriorityInSDPResponse", },
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    {"LocalPortMax", },
    {"DSCPMark", },
    {"TelephoneEventPayloadType", },
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{"Line", },
    {"1", },
        {"Enable", },
        {"Status", },
        {"CallState", },
        {"SIP", },
            {"AuthUserName", },
            {"AuthPassword", },
            {"URI", },
        {"", },
        {"Codec", },
            {"TransmitCodec", },
            {"ReceiveCodec", },
            {"TransmitBitRate", },
            {"ReceiveBitRate", },
            {"TransmitSilenceSuppression", },
            {"ReceiveSilenceSuppression", },
            {"TransmitPacketizationPeriod", },
            {"List", },
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                    {"Codec", },
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                    {"SilenceSuppression", },
                    {"Enable", },
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            {"", },
        {"", },
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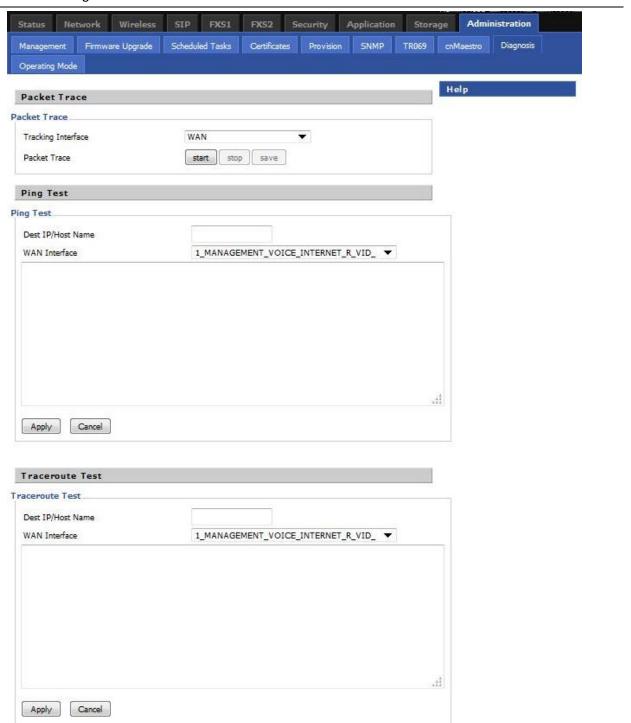
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{"1", },
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                                         {"FarEndIPAddress", },
                                         {"FarEndUDPPort", },
                                         {"LocalUDPPort", },
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                                {"", },
                                {"Stats", },
                                     {"ResetStatistics", },
                                     {"PacketsSent", },
                                     {"PacketsReceived", },
                                     {"BytesSent", },
                                     {"BytesReceived", },
                                     {"PacketsLost", },
                                     {"Overruns", },
                                     {"Underruns", },
                                     {"IncomingCallsReceived", },
                                     {"IncomingCallsAnswered", },
                                     {"IncomingCallsConnected", },
                                     {"IncomingCallsFailed", },
                                     {"OutgoingCallsAttempted", },
                                     {"OutgoingCallsAnswered", },
                                     {"OutgoingCallsConnected", },
                                     {"OutgoingCallsFailed", },
                                     {"CallsDropped", },
                                     {"TotalCallTime", },
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    {"", },
{"", },};
```

{"Session", },

Diagnosis

In this page, user can do packet trace, ping test and traceroute test to diagnose the device's connection status.

Table 82 Diagnosis



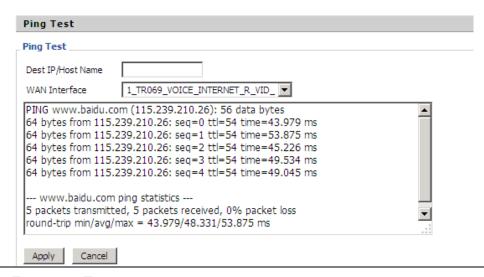
Description

1. Packet Trace

Users can use the packet trace feature to intercept packets which traverse the device. Click the Start button to start home gateway tracking and keep refreshing the page until the message trace shows to stop, click the Save button to save captured packets.

2. Ping Test

Enter the destination IP or host name, and then click Apply, device will perform ping test.



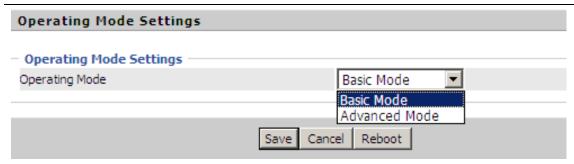
Traceroute Test

Enter the destination IP or host name, and then click Apply, device will perform traceroute test.



Operating Mode

Table 83 Operating mode

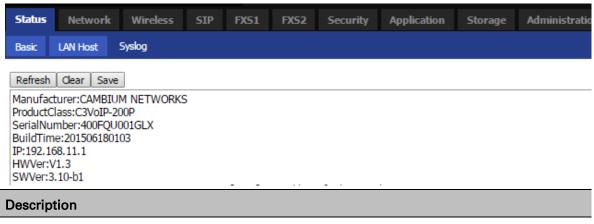


Description

Choose the Operation Mode as Basic Mode or Advanced Mode.

System Log

Table 84 System log



If you enable the system log in Status/syslog webpage, you can view the system log in this webpage.

Logout

Table 85 Logout



Description

Press the logout button to logout, and then the login window will appear.

Reboot

Press the Reboot button to reboot CnPilot Home device.

Chapter 4: IPv6 address configuration on WAN interface

The R200/201 devices support IPv6 addressing starting from firmware version 4.3.

This chapter covers:

- Introduction
- Enabling IPv6
- Configuring IPv6
- Viewing WAN port status
- IPv6 DHCP configuration for LAN/WLAN clients
- LAN DHCPv6

Introduction

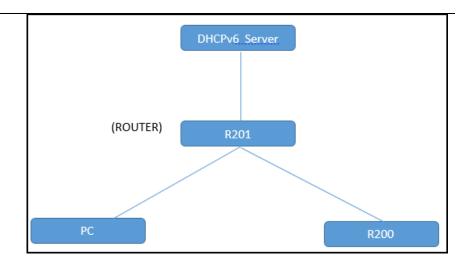
DHCPv6 protocol is used to automatically provision/configure IPv6 capable end points in a local network. In addition to acquiring an IPv6 IP address for the WAN interface and its associated LAN/WLAN clients, the R200/201 devices are also capable of prefix delegation.

The R200/R201 devices support the following types of modes of IPv6 addresses:

- Stateless DHCPv6
- Statefull DHCPv6

Table 86 IPv6 Modes

Mode	Description
Stateless	In Stateless DHCPv6 mode, the R200/R201 devices listen for ICMPv6 Router Advertisements messages which are periodically sent out by the routers on the local link or requested by the node using a Router Advertisements solicitation message. The device derives a unique IPv6 address using prefix receives from the router and its own MAC address.



Statefull

In Statefull DHCPv6 mode, the client works exactly as IPv4 DHCP, in which hosts receive both their IPv6 addresses and additional parameters from the DHCP server.

Enabling IPv6

To enable IPv6 functionality:

- 1. Navigate to **Network > IPv6 Advanced** page.
- 2. Select Enable from the IPv6 Enable drop-down list.
- 3. Click Save.

Table 87 Enabling IPv6

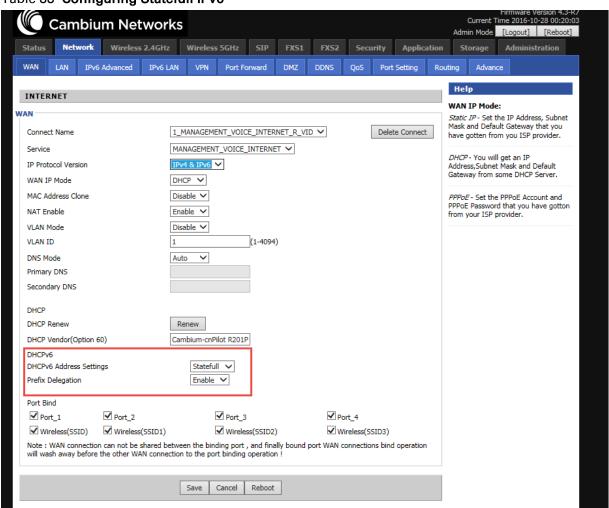


Configuring IPv6

Configuring Statefull IPv6

1. Navigate to **Network > WAN** page. The following window is displayed:

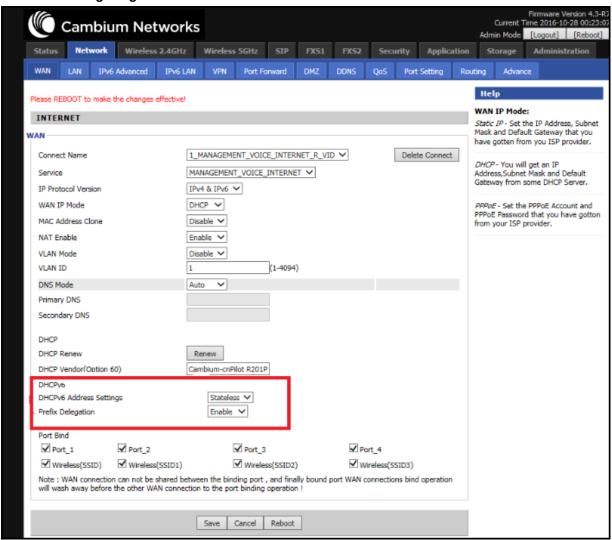
Table 88 Configuring Statefull IPv6



Field Name	Description
IP Protocol Version	Enable IPv4 and IPv6 option.
WAN IP Mode	Set it to DHCP.
NAT Enable	Select Enable.
DHCPv6 Address Settings	Set it to statefull mode.
Prefix Delegation	Select Enable.

Configuring Stateless IPv6

Table 89 Configuring Stateless IPv6

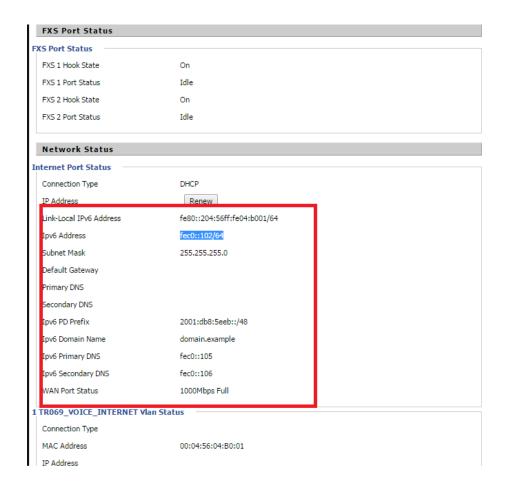


Field Name	Description
IP Protocol Version	Enable IPv4 and IPv6 option.
WAN IP Mode	Set it to DHCP.
NAT Enable	Select Enable.
DHCPv6 Address Settings	Set it to stateless mode.
Prefix Delegation	Select Enable.

Viewing WAN port status

To view the status of WAN port:

1. Navigate to **Status** page.



IPv6 DHCP configuration for LAN/WLAN clients

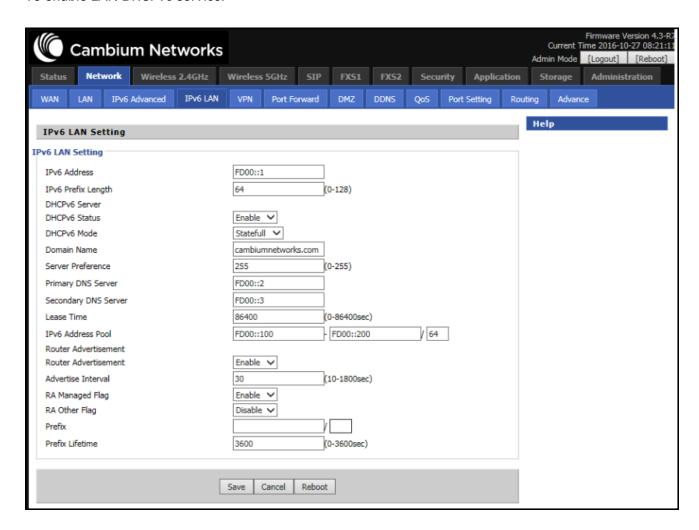
Wired and wireless clients connected to R200/201 can obtain their IPv6 addresses based on how the LAN side DHCPv6 parameters are configured. The R200/201 can be either configured as a DHCPv6 server in which the LAN/WLAN clients get IPv6 addresses from the configured pool.

If DHCP server is disabled on the R200/201, the clients will get IPv6 addresses from the external DHCPv6 server configured in the network.

LAN DHCPv6

When IPv6 is enabled, the LAN/WLAN clients of R200/R201 can be configured to receive IPv6 addresses from locally configured IPv6 pool or from an external DHCPv6 server.

To enable LAN DHCPv6 service:



Chapter 5: Managing device via cnMaestro

cnMaestro is a suite of cloud-based tools for network management: inventory management, onboarding devices, daily operations and maintenance. cnMaestro offers full visibility across the entirety of a network.

This chapter covers:

- Preparing the device
- Login to cnMaestro
- On Boarding of cnPilot R200/R201
- Configuring the Devices
- Approving On Boarded devices
- Unclaiming the Devices

Preparing the device

The prerequisites at device side are:

- Power on the cnPilot.Home R200/201. Configure the IP Address using either the DHCP or Static mode.
- 2 Check for the Internet connectivity. This is required, as the device needs to communicate with the cnMaestro Server hosted in the AWS.
- 3 Allow the IP Addresses of the devices in the Firewall Server using an ACL. Also, enable the protocols like HTTP/HTTPS and SSL.
 - This is required as the device communicates with the cnMaestro Server using web sockets and for security reasons SSL certificates are exchanged between the device and the cnMaestro Server. The cnMaestro uses s3.amazonaws.com link to download software images for device firmware upgrade
- 4 By default, the cnMaestro Server URL will be configured in the devices for communication with cnMaestro. The default URL is https://cloud.cambiumnetworks.com

Login to cnMaestro

Follow the below steps:

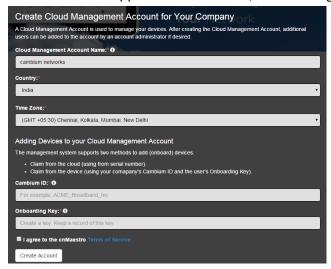
- Open a browser session and launch the URL https://cloud.cambiumnetworks.com
- 2 Sign in using your Cambium support center account credentials if you already have an Account or click the link "Click Here to Register" for the registration



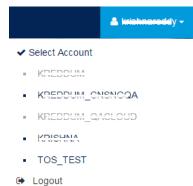
After sign in, create the company Account (it requires Approval from the Solutions@cambiumnetworks.com to create an account)



4 Once account is approved and created, user can login to the cnMaestro Server.



- If the user has single company account, he will be automatically redirected to that account after log in.
- If the user has multiple accounts, once signed in the user needs to select the company account he wants to access.



On Boarding of cnPilot R200/R201

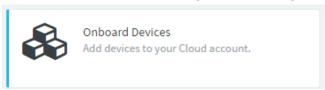
The device can be On Boarded using

- Serial Number or
- Cambium ID.

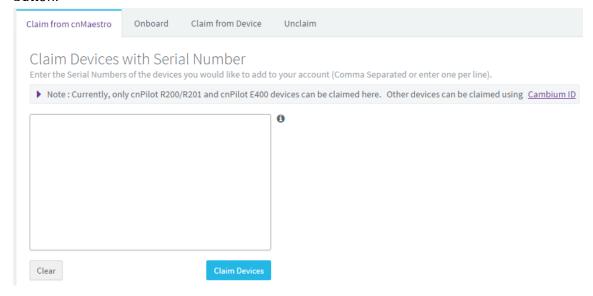
On Boarding using Serial Number

The devices can be On Boarded on cnMaestro using device's Serial Number. The procedure is supported for the cnPilot R200/R201 Devices.

1 Click the Onboard Devices widget in home page



2 Provide the Serial number of the device in the combo box and click "Claim Devices" button.



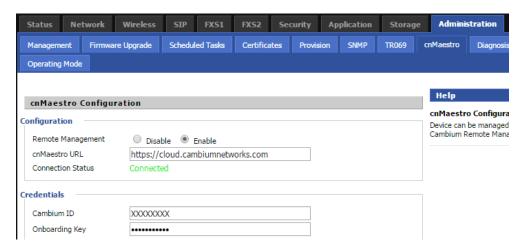
- 3 Serial Number can be found on the device enclosure and can be seen in the Device GUI Home page after logging into the device.
- 4 Claim the single or multiple serial numbers separated by comma or new line.

 To claim bulk number of devices, user can connect to bar code machine scanner to laptop where cnMaestro GUI is running and scan the serial numbers of the devices.
- Go to "On board" tab after claiming the devices to proceed with Approval procedure Approving On Boarded devices.

Onboarding using Cambium ID

The Cambium ID based On Boarding can be done either from cnPilot R200/R201 GUI or CLI (not from cnMaestro).

1 Login to cnPilot R200/R201 GUI and navigate to Administration > cnMaestro page



- Enter the Cambium ID and On Boarding key and click Save.
 Reboot of the device is required in case of cnPilot R200/R201 devices.
- The Cambium ID and On Boarding key details are given during company account creation in the cnMaestro Server. These details can also be found at the Home Page > On Board Devices > Claim From Device page in cnMaestro server.
- 4 Go to the Home Page->On Board Devices-> Onboard page in cnMaestro server to proceed with Device Approval process.

Configuring the Devices

Basic Details

User can update device name and comments for a device. In case, user does not enter device name, it will be read from the device after On Boarding. The device basic details can be configured later from the Configure >Devices page.

Figure 5 Basic details



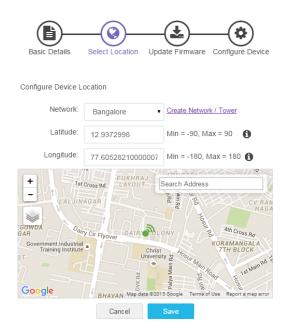
Set Device Location

The Location configuration page allows to configure device location in google map. The device location can be configured:

- Select the Network and Tower under which the device will be placed
- Set Latitude and Longitude coordinates to populate device location

In case the device location is not set, it will be placed under default cnMaestro network. User can set device location after on boarding of device from Configure > Device page. Navigate to the Mange > Organize menu for creating new Network and Tower.

Figure 6 Select Location



Firmware Update

The Firmware Update page allows the user to upgrade the software to the latest available image before the device is on boarded to cnMaestro. It also shows the current version if the device is claimed via Cambium ID. User can upgrade later through Operate > Software Update page.

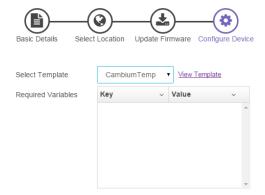
Figure 7 Firmware update



Configure Devices

The Configure Devices page allows to select a pre-configured template file in order to push the configuration to the device before On Boarding. User can push the device template configuration later from Configure > Devices page. The Configuration Templates can be created from Configure > Templates page.

Figure 8 Configure devices



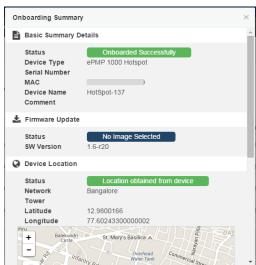
Approving On Boarded devices

The approval procedure for On Boarded devices are:

Device goes through the following states based on the device trying to connect to the CnMaestro Server:

State	Approval state	Details
Waiting for Device	Before approval	Device is not communicating to cnMaestro Server
Queued	After approval	Device is not communicating to cnMaestro Server
Waiting for Approval	Before approval	Device is communicating to cnMaestro Server
Queued	After approval	Other devices are getting updated with the config and software Images
Updating	After approval	Current device is getting updated with the config and software Images
On Boarded	After approval	Device is successfully on boarded.

- 2 Once the device is in on boarding queue user can delete the device before approving it.
- The "Approve All" option can be used if there are bulk number of devices. Configure the Basic and other settings later from the Configure->Devices page or Bulk Upgrade of the devices from the Operate->Software Update page.
- 4 User can monitor on boarded devices from Home > Monitor the device page or by selecting the options from the Monitor menu.
- The device summary hyperlink in the configuration column of On Board page provides summary of device configuration. It also provides hyperlinks to configure and upgrade the device later.



Unclaiming the Devices

The device unclaiming procedure is as follows:

Figure 9 Unclaiming the devices

Unclaim Devices C Device Type: Serial No Device MAC ∨ IP Add... ∨ Stat... ∨ Durat... ∨ Unclai... Type ePMP 1... HotSpot-137 6 10.110.70.137 On-boar 0d 23h 39m × cnPilot... 4.....ЭВ cnPilot-R201-107 10.110.70.109 On-boar 1d 4h 47m cnPilot... 4(..._.N cnPilot-R201-109 ×

- If the user wants to delete the devices from his account he need to go to the Operate >On Board Devices> Unclaim page and click the Delete icon (**).
- 2 Statistics collected from the time period when the device on boarded to the time it is being deleted are not deleted from the server. In case if the user on boards the device again the data will be preserved for Historical reference.
- 3 Uncalming will also help in transferring the device to the other cnMaestro Account. It is highly recommended that the user should unclaim the device from his account before he can transfer or claim the device in another account.

Chapter 6: Troubleshooting Guide

This chapter covers:

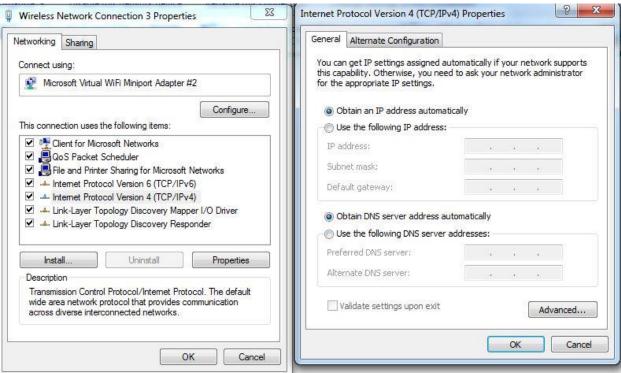
- Configuring PC to get IP Address automatically
- Cannot connect to the Web GUI
- Forgotten Password
- Fast Bridge Setting
- cnMaestro On Boarding troubleshooting

Configuring PC to get IP Address automatically

Follow the below process to set your PC to get an IP address automatically:

- Step 1 : Click the "Start" button
- Step 2: Select "control panel", then double click "network connections" in the "control panel"
- **Step 3**: Right click the "network connection" that your PC uses, select "attribute" and you can see the interface as shown in Figure 10.
- **Step 4**.: Select "Internet Protocol (TCP/IP)", click "attribute" button, then click the "Get IP address automatically".





Cannot connect to the Web GUI

Solution:

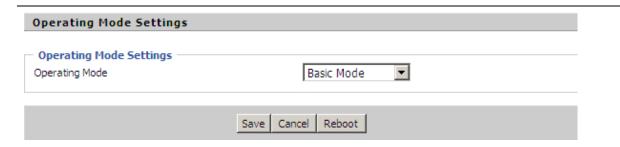
- Check if the Ethernet cable is properly connected
- Check if the URL is correct. The format of URL is: http:// the IP address: 8080, 8080 must be added
- Check on any other browser apart from Internet explorer such as Firefox or Mozilla
- Contact your administrator, supplier or ITSP for more information or assistance.

Forgotten Password

If you have forgotten the management password, you cannot access the configuration web GUI. Solution:

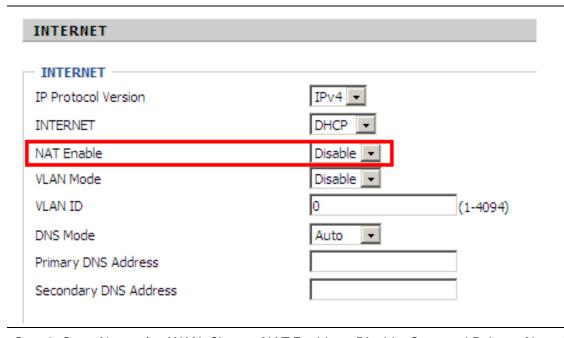
To factory default: press and hold reset button for 10 seconds.

Fast Bridge Setting



Description

Step 1: Login Web GUI of the device. Go to **Administration-=> Operating Mode**. Set Operating mode to Basic Mode. Save.



Step 2: Open Network-> WAN, Change NAT Enable to Disable. Save and Reboot. Now the device works in Bridge mode.

TR069_VOICE_INTERNET Vlan Status		
Connection Type	DHCP	
MAC Address	00:21:F2:14:08:13	
IP Address	192. 168. 10. 225	
Subnet Mask	255.255.255.0	
Default Gateway	192. 168. 10. 1	
Primary DNS	192. 168. 10. 1	
Secondary DNS		
Other Vlan Status		
Other Vlan Status Connection Type	Bridge	
•	Bridge	
Connection Type	Bridge	
Connection Type MAC Address	Bridge	
Connection Type MAC Address IP Address	Bridge	
Connection Type MAC Address IP Address Subnet Mask	Bridge	
Connection Type MAC Address IP Address Subnet Mask Default Gateway	Bridge	

VPN Status VPN Type	Disable
Initial Service IP	
Virtual IP Address	

PC Port Status IP Address	192.168.0.1
Subnet Mask	255.255.255.0
Port Status	Link Down

Step 3: Login from WAN port. See example page Status->Basic.

cnMaestro On Boarding troubleshooting

The On Boarding troubleshooting procedure is described below:

1 If during the Cambium ID on boarding if the device dashboard or home page shows the cnMaestro Connection status as

Error Status	Cause	Resolution
Failed to Resolve URL	The cloud URL is not being resolved by the	 Ensure that the cnMaestro cloud URL is <u>https://cloud.cambiumnetworks.com</u>
	device.	 If the URL is correct, check the DNS settings and Internet connectivity.
		 If the internet connectivity and DNS works fine then check the firewall configuration for device IP Address and the protocols http/https/SSL are allowed as part of ACL
Invalid Cambium ID/Password	Wrong configuration of cambium ID or On Boarding key	 Ensure that the correct credentials is entered.
Invalid Cookie or Cambium ID not configured	Device is unclaimed	Claim the device either by serial number or Cambium ID
Device Not Claimed	Device is not claimed	Claim the device either by serial number or Cambium ID
Connecting	Device is trying to connect to the cnMaestro server	Device is connecting state

2 During the serial number on boarding following are the error messages:

Error Status Cause		Res	Resolution	
Unknown Device	Device serial number is not known to cnMaestro server	•	Send a mail to solutions@cambiumnetworks.com for the serial numbers to be added to the server database	
Invalid Serial Number	Device serial number is less than 12 characters and given for claiming	•	Enter the correct serial number of the device or try on boarding using Cambium ID	
Already Managed by this account	Device is already managed by the current user account	•	Do not try both the serial number and cambium ID on boarding methods at the same time.	
Already Managed by other Account	Device is already claimed in another user account	•	Ensure that the entered serial number of device belongs to current user account.	

After the error messages occurs, user can click the OK button in the error dialog and then rectify the serial numbers by giving correct ones and initiate the claiming procedure. Else, use can clear the wrong serial numbers if it need not to be claimed. This allows not to re-enter serial number again and remove the invalid characters from entered serial number.

cnMaestro Account ID is the Cambium ID or Account Name chosen while creating the company account which indicates that the device belongs to that account. cnMaestro Account ID will be blank when the device is not claimed and will be populated when the device is cliamed in the cnMaestro server. The Account ID will be available in the device dashboard or home page.

Quick Installation procedure for Router

- 1. Power ON the wireless router using the power supply/PoE. POWER LED will glow after 5 seconds of powering ON and wait for 2 minutes to boot up device properly.
- 2. Insert the Ethernet cable to any LAN port on the RJ45 port labeled LAN1 to LAN4 and connect other end of the cable to Ethernet port of PC
- 3. LAN LED will turn ON after connecting the LAN cable
- 4. Configure the LAN interface of your PC to acquire the IP address using DHCP. The LAN interface of the PC will get an IP address from the 192.168.11.x/24 subnet
- 5. Connect to the wireless router by typing http://192.168.11.1 in web browser
- 6. Enter default username "admin" and password "admin"
- 7. Change the default password by going to Administration->Management->Password Reset option.
- 8. Go to Network tab and select INTERNET mode as DHCP/STATIC or PPPoE based on the internet service provided by the ISP. Most common mode of connection would be DHCP (Please refer your ISP's instruction).
- 9. Go to wireless tab and change the SSID name from default value to your choice of SSID. For selecting the security password for SSID go to Wireless ->Wireless Security and select the SSID from SSID drop down list and select the security type and password. It is recommended to change the wireless security password.
- Connect the WAN port of the wireless router to the ISP device (eg. ADSL, Cable Modem).
 Notice that WAN LED will start glowing now.
- 11. Save the configuration and reboot the device.
- 12. cnPilot Home R200P/R201P model has PoE out functionality on WAN port which can power a single PMP450 or ePMP 1000 SM (Subscriber Module).
- 13. Again open http://192.168.11.1 and go to STATUS tab and see the "Network Status" for details of internet connectivity and statistics.
- 14. Now the connection is established for configured SSID and browsing internet.

Glossary

Term	Definition
ATA	Advanced Technology Attachment
Address Resolution Protocol	Protocol defined in RFC 826 to allow a network element to correlate a host IP address to the Ethernet address of the host. See http://www <u>.faqs.org/rfcs/rfc826.html.</u>
Bridge	Network element that uses the physical address (not the logical address) of another to pass data. The bridge passes the data to either the destination address, if found in the simple routing table, or to all network segments other than the one that transmitted the data. Modules are Layer 2 bridges except that, where NAT is enabled for an SM, the SM is a Layer 3 switch. Compare to Switch and Router, and see also NAT.
DES	Data Encryption Standard. An over-the-air link option that uses secret 56-bit keys and 8 parity bits. DES performs a series of bit permutations, substitutions, and recombination operations on blocks of data.
DHCP	Dynamic Host Configuration Protocol, defined in RFC 2131. Protocol that enables a device to be assigned a new IP address and TCP/IP parameters, including a default gateway, whenever the device reboots. Thus DHCP reduces configuration time, conserves IP addresses, and allows modules to be moved to a different network within the system. See http://www.faqs.org/rfcs/rfc2131.html. See also Static IP Address Assignment.
DNS	Domain Name System, a system for naming computers and network services that is organized into a hierarchy of domains
File Transfer Protocol	Utility that transfers of files through TCP (Transport Control Protocol) between computing devices that do not operate on the same platform. Defined in RFC 959. See http://www.faqs.org/rfcs/rfc959.html.
FTP	File Transfer Protocol, defined in RFC 959. Utility that transfers of files through TCP (Transport Control Protocol) between computing devices that do not operate on the same platform. See http://www.faqs.org/rfcs/rfc959.html.
FXS	Foreign Exchange Station means the wall jack or the interface to the telephone system which FXO devices can be connected to
Gateway	A network point that acts as an entrance to another network
GUI	Graphical user interface.

Term	Definition
НТТР	Hypertext Transfer Protocol, used to make the Internet resources available on the World Wide Web. Defined in RFC 2068. See http://www.faqs.org/rfcs/rfc2068.html.
HTTPS	Hypertext Transfer Protocol Secure (HTTPS)
ICMP	Internet Control Message Protocols defined in RFC 792, used to identify Internet Protocol (IP)-level problems and to allow IP links to be tested. See http://www.faqs.org/rfcs/rfc792.html.
IGPM	The Internet Group Management Protocol (IGMP) is a communications protocol used by hosts and adjacent routers on IPv4/IPv6 networks to establish multicast group memberships.
IP	Internet Protocol defined in RFC 791. The Network Layer in the TCP/IP protocol stack. This protocol is applied to addressing, routing, and delivering, and re-assembling data packets into the Data Link layer of the protocol stack. See http://www.faqs.org/rfcs/rfc791.html.
IP Address	32-bit binary number that identifies a network element by both network and host. See also Subnet Mask.
IPv4	Traditional version of Internet Protocol, which defines 32-bit fields for data transmission.
ISM	Industrial, Scientific, and Medical Equipment radio frequency band, in the 900-MHz, 2.4-GHz, and 5.8-GHz ranges.
L2TP over IPSec	Level 2 Tunneling Protocol over IP Security. One of several virtual private network (VPN) implementation schemes. Regardless of whether Subscriber Modules have the Network Address Translation feature (NAT) enabled, they support VPNs that are based on this protocol.
LED	Light-Emitting Diode
MAC Address	Media Access Control address. The hardware address that the factory assigns to the module for identification in the Data Link layer interface of the Open Systems Interconnection system. This address serves as an electronic serial number.
NAT	Network Address Translation defined in RFC 1631. A scheme that isolates Subscriber Modules from the Internet. See http://www.faqs.org/rfcs/rfc1631.html.
NEC	National Electrical Code. The set of national wiring standards that are enforced in the U.S.A.

Term	Definition
NetBIOS	Protocol defined in RFC 1001 and RFC 1002 to support an applications programming interface in TCP/IP. This interface allows a computer to transmit and receive data with another host computer on the network. RFC 1001 defines the concepts and methods. RFC 1002 defines the detailed specifications. See http://www.faqs.org/rfcs/rfc1001.html and http://www.faqs.org/rfcs/rfc1002.html.
Network Address Translation	Scheme that defines the Access Point Module as a proxy server to isolate registered Subscriber Modules from the Internet. Defined in RFC 1631. See http://www.faqs.org/rfcs/rfc1631.html.
Network Management Station	See NMS.
NMS	Network Management Station. A monitor device that uses Simple Network Management Protocol (SNMP) to control, gather, and report information about predefined network variables (objects). See also Simple Network Management Protocol.
NTP	Network Time Protocol (NTP) is a protocol that is used to synchronize computer clock times in a network of computers
PPPoE	Point to Point Protocol over Ethernet. Supported on SMs for operators who use PPPoE in other parts of their network operators who want to deploy PPPoE to realize per-subscriber authentication, metrics, and usage control.
QoS	Quality of Service (QoS) refers to the capability of a network to provide better service to selected network traffic over various technologies
RJ-45	Standard cable that is typically used for Ethernet connection. This cable may be wired as straight-through or as crossover. Later modules autosense whether the cable is straight-through or crossover.
Router	Network element that uses the logical (IP) address of another to pass data to only the intended recipient. Compare to Switch and Bridge.
SIP	Session Initiation Protocol
Simple Network Management Protocol	Standard that is used for communications between a program (agent) in the network and a network management station (monitor). Defined in RFC 1157. See http://www.faqs.org/rfcs/rfc1157.html.
SNMP	See Simple Network Management Protocol, defined in RFC 1157.
SNMPv3	SNMP version 3

Term	Definition
Static IP Address Assignment	Assignment of Internet Protocol address that can be changed only manually. Thus static IP address assignment requires more configuration time and consumes more of the available IP addresses than DHCP address assignment does. RFC 2050 provides guidelines for the static allocation of IP addresses. See http://www.faqs.org/rfcs/rfc2050.html. See also DHCP.
SSID	Service Set IDentifier
Subnet Mask	32-bit binary number that filters an IP address to reveal what part identifies the network and what part identifies the host. The number of subnet mask bits that are set to 1 indicates how many leading bits of the IP address identify the network. The number of subnet mask bits that are set 0 indicate how many trailing bits of the IP address identify the host.
Switch	Network element that uses the port that is associated with the physical address of another to pass data to only the intended recipient. Compare to Bridge and Router.
TCP	Alternatively known as Transmission Control Protocol or Transport Control Protocol. The Transport Layer in the TCP/IP protocol stack. This protocol is applied to assure that data packets arrive at the target network element and to control the flow of data through the Internet. Defined in RFC 793. See http://www.faqs.org/rfcs/rfc793.html.
TFTP	Trivial File Transfer Protocol, is a simple high-level protocol for transferring data servers
TKIP	Temporal Key Integrity Protocol
TR 069	TR-069 (Technical Report 069) is a technical specification that defines an application layer protocol for remote management of end-user devices
VLAN	Virtual local area network. An association of devices through software that contains broadcast traffic, as routers would, but in the switch-level protocol.
UPnP	Universal Plug and Play
USB	Universal Serial Bus
WDS	Wireless Distribution System
WLAN	Wireless Local Area Network
WMM	Wi-Fi Multimedia

Glossary

Term	Definition
WPA2-PSK	Wi-Fi Protected Access 2 - Pre-Shared Key, and also called WPA or WPA2 Personal, it is a method of securing your network using WPA2 with the use of the optional Pre-Shared Key (PSK) authentication, which was designed for home users without an enterprise authentication server.
WPS	Wi-Fi Protected Setup